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## NOTTINGHAM CITY COUNCIL ARBORETUM, DUNKIRK AND LENTON, RADFORD AND PARK AREA COMMITTEE

**Time:** 5.30 pm

Place: Ground Floor Committee Room - Loxley House, Station Street, Nottingham,

NG2 3NG

Councillors are requested to attend the above meeting to transact the following business



#### **Corporate Director for Strategy and Resources**

Governance Officer: Zena West Direct Dial: 0115 8764305

#### 1 APOLOGIES FOR ABSENCE

#### 2 DECLARATIONS OF INTEREST

3	MINUTES Previous meeting held 21 September 2016	3 - 12
4	APPOINTMENT OF ADDITIONAL COMMUNITY REP	Verbal
5	NOTTINGHAM CITY HOMES REPORT Report of Nottingham City Homes	13 - 34
6	THE HOUSING AND PLANNING ACT Presentation from Nottingham City Homes	35 - 42
7	AREA COMMITTEE - IMPROVING THE HEALTH OF CITIZENS Report of the Director of Public Health	43 - 60
8	POLICE UPDATE Verbal update from Nottinghamshire Police	Verbal
9	COMMUNITY PROTECTION - AREA CLUSTER FEEDBACK Report of Nottinghamshire Police and Nottingham City Council Community Protection	61 - 74

10	ISSUES / GOOD NEWS STORIES FROM COMMUNITY REPRESENTATIVES	Verbal
11	WARD REPORT Report of Director of Neighbourhood Services	75 - 92
12	AREA CAPITAL REPORT Report of Director of Neighbourhood Services	93 - 102
13	ACTIONS TAKEN UNDER DELEGATED AUTHORITY Report of Director of Neighbourhood Services	103 - 110

IF YOU NEED ANY ADVICE ON DECLARING AN INTEREST IN ANY ITEM ON THE AGENDA, PLEASE CONTACT THE GOVERNANCE OFFICER SHOWN ABOVE, IF POSSIBLE BEFORE THE DAY OF THE MEETING

CITIZENS ATTENDING MEETINGS ARE ASKED TO ARRIVE AT LEAST 15 MINUTES BEFORE THE START OF THE MEETING TO BE ISSUED WITH VISITOR BADGES

CITIZENS ARE ADVISED THAT THIS MEETING MAY BE RECORDED BY MEMBERS OF THE PUBLIC. ANY RECORDING OR REPORTING ON THIS MEETING SHOULD TAKE PLACE IN ACCORDANCE WITH THE COUNCIL'S POLICY ON RECORDING AND REPORTING ON PUBLIC MEETINGS, WHICH IS AVAILABLE AT WWW.NOTTINGHAMCITY.GOV.UK. INDIVIDUALS INTENDING TO RECORD THE MEETING ARE ASKED TO NOTIFY THE GOVERNANCE OFFICER SHOWN ABOVE IN ADVANCE.

#### **NOTTINGHAM CITY COUNCIL**

#### ARBORETUM, DUNKIRK AND LENTON, RADFORD AND PARK AREA COMMITTEE

#### MINUTES of the meeting held at Loxley House, Nottingham on 21 September 2016 from 17.33 - 18.58

#### Membership

Present Absent

Councillor Ilyas Aziz Councillor Merlita Bryan (Chair) Councillor Liagat Ali (Vice-Chair) Councillor Dave Trimble

Councillor Azad Choudhry Councillor Anne Peach Councillor Sarah Piper

#### Colleagues, partners and others in attendance:

Janine Broomhall - Chair of Pleasants and St Pauls Residents Association

Dave Brennan - Chief Executive, Castle Cavendish

- Student Living Co-ordinator, University of Nottingham Jamie Dickinson

Students' Union

- Resident, Radford and Park ward Richard Elizins

Moby Farrands - Partnership Council and Tennyson Street Play Centre Abel Hartman

- Community Officer, University of Nottingham Students'

Union

Paul Howard - Tenancy and Estate Manager, Nottingham City Homes

- Neighbourhood Development Officer Iffat Igbal Gill Isterling - Thomas Helwys Baptist Church Dafydd Morgan Philippa Scott Bob White - All Souls Community Centre

- Holy Trinity and The Priory Churches

- Principal, Nottingham University Academy of Science

and Technology (NUAST)

Inspector Robert Wilson - Nottinghamshire Police

- Neighbourhood Development Officer Linda Wright

- Constitutional Services Officer Phil Wye

#### 13 **APOLOGIES**

Councillor Dave Trimble - other council business

Claire Brown Maya Fletcher Rosie Jarrett Peter Milligan June Perry

Inspector Andy Townsend

Lucas Willen Geoff Williams Deborah Wilson

#### 14 DECLARATIONS

None.

#### 15 MINUTES

The minutes of the last meeting were agreed as a correct record and signed by the Chair.

#### 16 POLICE UPDATE

Inspector Robert Wilson, Nottinghamshire Police, gave a verbal update on policing and crime in the area, highlighting the following:

- (a) crime has reduced overall in the Arboretum ward compared to the same period in the previous year, with the overall number of offences down by 106. This includes significant reductions in violence, robbery and burglary;
- (b) there has been a citywide police operation aimed at brothels, which has included work in the Arboretum ward with one brothel being closed down. Work has been done with a variety of agencies, such as the Salvation Army, to direct the women into continued work:
- (c) there have been incidences of knife crime in the Arboretum ward, and the police are continuing to have a presence in the affected areas. They are also involved with licenses for new premises in the area and look at the impact these would have on local communities;
- (d) crime has also reduced overall in the Dunkirk and Lenton ward, with a reduction of 30 offences, including reductions in violence and burglary. However, there has been a slight increase in car crime of 4 offences;
- (e) in the Radford and Park ward there has also been an overall reduction in criminal offences by 53 offences, including reductions in robbery, car crime, criminal damage and burglary. There has, however, been an increase in violence, mostly Domestic Violence, which may reflect that this is being reported more frequently;
- (f) priorities for the area's student population include tackling burglary, antisocial behaviour, and drug supply. The police is trying to get the message out to students to be aware of these issues, keeping doors and windows locked and being respectful to neighbours.

The following answers were given in response to questions from the Committee members and Community representatives:

(g) initiatives exist in the Arboretum ward to tackle street drinking, with some success. Measures can be used to move people on if they are being antisocial, and the police is working with charities such as Framework to try and reduce longterm drinking problems; Arboretum, Dunkirk and Lenton, Radford and Park Area Committee - 21.09.16

- (h) antisocial behaviour makes up a significant part of the police's work, and noise issues tend to come under Nottingham City Council's Community Protection service. If an issue of noise is received by 1.01am somebody will go out to investigate wherever possible. If this is not possible, a Community Protection Officer will review the situation the following day and can serve notices. The university takes antisocial behaviour very seriously and this continues to be a priority for them;
- (i) the police are involved with the week of action for students, door-knocking and taking part in engagement activities;
- (j) bicycle theft has reduced in the area, despite an increase in other areas of the city.

#### 17 COMMITTEE COMMUNITY REPRESENTATIVES

Iffat Iqbal introduced the report asking the Committee to confirm the appointments of Community Representatives from the area.

RESOLVED to confirm the appointments of the following Community Representatives from the Arboretum, Dunkirk and Lenton and Radford and Park wards to the Area Committee for the 2016/17 municipal year:

Organisation	Name	
St Pauls and Pleasant Row TRA	Rosie Jarret and Janine	
	Broomhall	
BELONG	John Aghoghogbe and Jean	
	Didier	
Hyson Green Cultural Festival	Abdoulie Jah	
Addison TRA	Carol Laverick	
Bridlington, Oldknow and Birkin Avenue	Jane Hartley	
TRA		
Take 1 Studio	Courtney Rose	
The Partnership Council	Moby Farrands	
The Lenton Centre	Peter Milligan and Zenn Athar	
University of Nottingham	Abel Hartman and Jamie	
	Dickinson	
Holy Trinity and The Priory churches	Megan Smith and Phillippa Scott	
Thomas Helwys Baptist Church	Gill Isterling	
Crocus Café/Real Lives CIC	Poppy Reader/Phoebe Thornton	
All Souls Community Centre	Dafydd Morgan	
Park Residents Association	Claire Brown	
Nottingham Park Estates Ltd	Adam Lloyd	
Derby Road Business Association	Geoffrey Williams	

#### 18 <u>LEAD ORGANISATION UPDATE</u>

Dave Brennan, Castle Cavendish, updated the Committee on the use of Area Based Grant money in the area, highlighting the following:

- (a) Castle Cavendish is the lead organisation for the area. The grant money that it receives from the City Council is prioritised into 5 areas: children and young people, employment and skills, local voluntary and community sector, support for community hubs and a local priorities fund;
- (b) for children and young people, the grant provision is £70,000. This is used for diversionary provision at local youth provision, targeted provision with local outreach providers, and a summer activities programme working with 24 local groups;
- (c) the summer activity programme has a variety of activities from active lifestyle to crafts and trips out of the area. The local groups are encouraged to provide food for the children and young people. In 2016/17 1,356 children and young people were engaged by the programme, which works out at on average £2.45 per person, per hour;
- (d) in the area of employment and skills, the grant goes towards Job Clubs, support for a bespoke training and support programme, and connecting local people to local jobs;
- (e) there are currently three Job Clubs, at Radford and Lenton Library, Hyson Green Library and Alfreton Road. They deliver free, 1-2-1 support in job search, CV writing and completing job applications. There are plans to open an additional two Job Clubs in the future;
- (f) Castle Cavendish supports the local Voluntary and Community Sector (VCS) with in-house provision and specialist support. They support organisations with diagnostic action planning, setting up, governance, organisational development, trading and tenders, funding advice and volunteering;
- (g) three local community hubs are supported through the grant: Dunkirk and Old Lenton Community Association, The Lenton Centre and the Marcus Garvey Centre. The aim is for them to continue being productive and to develop as hubs for the local area;
- (h) the local priorities grant money is used for small-scale community activity, working with the Partnership Council. Priorities for the area are loneliness/isolation, translation/conversational classes, community cohesion, mental health, crime and community safety, and poverty;
- (i) the Arboretum, Dunkirk and Lenton, Radford and Park Grant Programme is broken down into the 5 areas as follows:

Area	Agreed Grant	Split
Children and Young People	£70,000	31%
Employment and Skills	£53,850	24%
Local VCS Service	£14,640	6%
Support for Community Hubs	£63,233	28%
Local Priorities Fund	£10,000	4%
Area Management Charge	£15,936	7%
Total Grant	£227,660	

#### 19 NOTTINGHAM CITY HOMES UPDATE

Paul Howard, Tenancy and Estate Manager, Nottingham City Homes (NCH), introduced the report providing summary updates on the following key themes:

- Capital Programme and major work;
- area regeneration and environmental issues;
- key messages from the Tenant and Leasehold Congress;
- Tenant and Residents Associations updates;
- area performance;
- good news stories and positive publicity.

Paul highlighted the following:

- (a) lift replacements at Ash View, Oak View and Elm View are in progress;
- (b) in Lenton, the last remaining tower block, Newgate Court, has been demolished. The first of 16 bungalows have been completed and new tenants have moved in. Church Square demolition is due to commence soon and the site will be used to build new NCH properties;
- (c) the fencing improvement project on Birkin Avenue mentioned in Appendix 3 of the report has been withdrawn for approval pending further discussion;

The following answer was given following questions from the Committee:

(d) the Pay to Stay initiative will mean that anyone earning over £31,000 (as a household) will have to pay more rent on Council properties as they will be charged market rate. This may cause problems as tenants will need to provide financial information to avoid this.

Moby Farrands from the Partnership Council thanked NCH for their recent information events at the Mary Potter Centre.

#### **RESOLVED** to

- (1) note the update and performance information;
- (2) note the allocation of funds for 2016/17:

Ward	Actual Budget for 2016/17	Schemes Approved	Remaining Budget
Arboretum	£25,619.28	£0	£25,619.28
Dunkirk and	£48,944.60	£7,252.50	£41,692.10
Lenton			
Radford and Park	£51.547.42	£40.000	£11.547.42

(3) request a further update on the Pay to Stay initiative and Universal Credit for a future meeting

#### 20 ISSUES/GOOD NEWS STORIES FROM COMMUNITY REPRESENTATIVES

The following good news stories were reported by Community Representatives:

- (a) Bob White, Principal of The Nottingham University Academy of Science and Technology (NUAST) reported that the school has achieved the 3<sup>rd</sup> best GCSE results in the city and is hoping to achieve the best A-Level results. 100% of students have gone on to university, employment or apprenticeships. Pupils come from across the city and county, but there are hopes to attract more from the local area. The school also has a room which can be used by local community groups;
- (b) Dafydd Morgan from All Souls Community Centre reported on the success of their community kitchen, which uses surplus food and uses it to make cheap meals for the community, including asylum seekers, at £1 per child and £2 per adult. The kitchen attracts a large variety of people from the community. Curry in the Park is another event for the community;
- (c) Moby Farrands from the Partnership Council reported that Nottingham Green Festival in the Arboretum was successful this year, with many small businesses represented demonstrating the importance of green businesses to the Nottingham economy;
- (d) Councillor Anne Peach reported that Radford Recreation Ground has been awarded Green Flag Status.

The following issues were reported by Abel Hartman and Jamie Dickinson from the University of Nottingham Students' Union:

- (e) 'Welcome Students' banners around Derby Road and Lenton have been removed which is a shame as they provide a positive message to students about community cohesion. This was not a decision of local councillors, but there are still some banners at Canning Circus and University Boulevard, as well as a large banner on the Council House:
- (f) many students find it unfair that they must pay for a parking permit whereas permanent residents must not. Committee members understood these complaints but pointed out that the restrictions were put in place to discourage students from driving. There is excellent public transport in Nottingham, including the tram, and recent investment in cycling infrastructure with the Western Cycle Corridor. Some students are entitled to free permits if they need to travel at antisocial hours, such as medical students.

Community representatives wished to thank members for their support for the number of successful events in the Dunkirk and Lenton ward, such as a world food event, picnic in the park and the Martinmas fair. These events help to bring the community together. Community cohesion days in the Arboretum Ward were also welcomed.

RESOLVED to thank Community Representatives for their updates, and investigate the reasons for the removal of banners welcoming students and the introduction of fees for student parking permits.

#### 21 WARD REPORTS SEPTEMBER 2016

Linda Wright, Neighbourhood Development Officer, presented the reports focussing on current priorities and issues facing the Arboretum, Dunkirk and Lenton, and Radford and Park wards. Linda highlighted the following:

- (a) one of the key issues in the Arboretum ward is reducing street drinking and paraphernalia, especially in local parks;
- (b) one of the key issues in the Dunkirk and Lenton ward is ongoing parking issues, however parking schemes are being investigated for the areas mentioned in the report. There is ongoing work with Waste Management, Community Protection and the Universities to tackle waste issues;
- (c) in the Radford and Park ward, maintenance schedules are being developed for the new build areas around Argyle, Clifford and Independent Street to improve cleanliness.

RESOLVED to note the priorities, current issues and supporting information for the Arboretum, Dunkirk and Lenton and Radford and Park wards

#### 22 AREA CAPITAL FUND 2016/17

Iffat Iqbal presented the report detailing the latest allocation for the Local Transport Plan (LTP) element under the Area Capital Fund for highways and footways. It also highlights schemes which have been recently prioritised by Ward Councillors for approval by the Area Committee in accordance with the City Council's constitution.

#### **RESOLVED** to

(1) note the monies available to Arboretum, Dunkirk and Lenton and Radford and Park wards, as outlined below:

Arboretum Ward: £71,625

Dunkirk and Lenton Ward: £37,214 Radford and Park Ward: £113,807

(2) approve new schemes prioritised by Ward Councillors since the last Area Committee meeting, as detailed below:

#### **Arboretum LTP Schemes**

Location	Туре	Councillor	Estimat	Details
		Prioritised	е	
Aspley	Carriagewa	18 August	£14,920	Carriageway resurfacing
Place	у	2016		on Aspley Place
Cromwell	Road Safety	18 August	£25,500	Provision of calming
Street		2016		measures

#### **Arboretum Public Realm schemes**

Location	Туре	Councillor Prioritised	Estimate	Details
Radford Road	Litter bins	4 August 2016	£1,355	Joint scheme with Berridge Ward to provide litter bins as part of the Deep Clean programme

#### **Dunkirk and Lenton Public Realm schemes**

Location	Туре	Councillor Prioritised	Estimat e	Details
Lenton	Park	16	£849	Refurbishment of
Recreation	improvemen	September		playground equipment
Ground	t	2016		on Lenton Recreation
				Ground

#### **Radford and Park LTP Schemes**

Location	Туре	Councillor Prioritised	Estimat e	Details
Hartley Road/Norto n Street	Road safety	9 August 2016		Road safety improvements to the junction of Hartley Road/Norton Street

#### 23 <u>DECISIONS TAKEN UNDER DELEGATED AUTHORITY</u>

Iffat Iqbal presented the report advising the Committee on the use of delegated authority by the Corporate Director for Commercial and Operations for the financial year 2016/17, and the Ward Councillors' revenue budget allocation for 2016/17.

#### **RESOLVED** to

(1) note the actions agreed by the Corporate Director for Commercial and Operations in respect of projects and schemes in the Arboretum, Dunkirk and Lenton, and Radford and Park wards, as detailed below:

(2)

(2)				
Scheme	Ward	Councillor(s)	Amount	Date
Carnival 2016	Arboretum	Merlita	£750	04/05/2016
Log cabin refurbishment		Bryan and	£300	04/05/2016
Radford Road spring		Azad	£735	04/05/2016
clean		Choudhury		
Office equipment - Moor			£500	17/05/2016
Lionz				
Community training –			£1,000	24/05/2016
Kemet Radio				
Nottingham's Ex-Coal			£160	07/06/2016
Miners of African				
Caribbean Heritage				
Hyson Green Cultural			£500	08/06/2016
Festival				

	1	1	T =	1
HGYC – Summer play scheme			£400	08/06/2016
Pythian Club summer			£500	08/06/2016
event			2000	00/00/2010
Football coaching			£500	18/07/2016
AJ Sports			£500	18/07/2016
Youth Radio			£500	18/07/2016
<b>Arboretum Fun Day 2016</b>			£1,500	28/07/2016
Women United			£50	16/08/2016
Willoughby Street	Dunkirk	Dave	£900	18/04/2016
planter	and Lenton	Trimble and		
Jigsaw Group time		Sarah Piper	£178	18/04/2016
capsule				
Picnic in Lenton			£500	25/05/2016
Recreation Ground			00.44	44/00/0040
Community BBQ			£344	11/08/2016
Lenton and Park walk			£250	11/08/2016
Bomoval of garden			CEOO	15/06/2016
Removal of garden waste bins in students			£500	15/06/2016
HMOs				
Carnival 2016	Radford	Anne Peach	£300	04/05/2016
Mellers Primary wind	and Park	and Liagat	£3,000	31/05/2016
instrument classes		Ali	20,000	01/00/2010
Hyson Green Youth Club			£1,012	14/06/2016
- Easter activities 2016				
Good Garden Award			£149	07/07/2016
postcards				
Curry in the Park 2016			£900	07/07/2016
Canning Christmas			£900	07/07/2016
switch on 2016				
Community Engagement			£1,000	07/07/2016
Fund				
Alley Clearing Grimston			£1,500	07/07/2016
Walking route			£250	07/07/2016
publication round Park				
Estate	-		C4.60	07/07/0040
Nottingham Ex-Coal Miners of African			£160	07/07/2016
Caribbean Heritage				
Caribbean nemage				

<sup>(2)</sup> note the individual Ward Councillors' revenue budget allocation of £5,000 for 2016/17





## AREA 4 COMMITTEE (Arboretum, Dunkirk & Lenton, Radford & Park ) 23/11/2016

Title of paper:	Nottingham City Homes Update										
Director(s)/	Nick Murphy, Chief Executive of Wards affe	cted: Arboretum,									
Corporate Director(s):	Nottingham City Homes Dunkirk & Lenton, Radfor										
	& Park.										
Report author(s) and	Leanne Hoban, Decent Neighbourhoods Manager, Nottingham City										
contact details:	Homes Leanne.hoban@nottinghamcityhomes.org.uk										
	Paul Howard, Tenancy and Esta	ate Manager,									
	Paul.Howard@nottinghamcityhomes.org.uk										
	All D I 0										
Other colleagues who	Alix Dale Communications Officer; Lisa Dawkins Tena	nt and Community									
have provided input:	Involvement Manager										
Date of consultation wi	ith Portfolio Holder(s) N/A										
(if relevant)	im Portiono Holder(s) N/A										
(ii reievant)											
Relevant Council Plan S	Strategic Priority:										
Cutting unemployment by											
Cut crime and anti-social											
	ers get a job, training or further education than any other										
Your neighbourhood as c											
Help keep your energy bil											
Good access to public tra											
Nottingham has a good m	•										
Nottingham is a good place	ce to do business, invest and create jobs										
Nottingham offers a wide	range of leisure activities, parks and sporting events										
Support early intervention activities											
Deliver effective, value fo	r money services to our citizens										
	luding benefits to customers/service users):										
	ates on key issues and themes which link back to loca	I priorities and the									
strategic themes for Notti	ngham City Homes.										
The negative provide accompany on datas, and the fallowing blood the grade.											

The reports provide summary updates on the following key themes:

- Capital Programme and major work;
- · area regeneration and environmental issues;
- key messages from the Tenant and Leasehold Congress;
- Tenant and Residents Associations updates;
- area performance;
- good news stories and positive publicity.

#### Recommendation(s):

1 To note and comment on the update and performance information in Appendices 1 and 2.

- To note the allocation of funds for 2016/17, detailed in Appendix 3
- 3 To approve the Area Capital Programme funding requests detailed in Appendix 3

## 1. <u>REASONS FOR RECOMMENDATIONS (INCLUDING OUTCOMES OF CONSULTATION)</u>

- 1.1 The Nottingham City Homes Update provides a descriptive and statistical picture of what is happening at an area level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.
- 1.2 The update also monitors progress in the wards and acts as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

#### 2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Nottingham City Homes previously reported on performance at local Area Panels that sat below the respective Area Committees. These panels were attended by local residents, local Councillors and partner agencies.
- 2.2 Nottingham City Homes has a goal to 'create homes and places where people want to live' and to give tenants and leaseholders an input in shaping what happens in their area. The Nottingham City Homes Update and Performance Report is one of a number of initiatives that increases the transparency and accountability of the Company's performance.
- 2.3 Following the decision for Nottingham City Homes reps to attend Area Committee, it was decided to provide the Nottingham City Homes Update Report to Area Committee. Appendices 1 and 2 provide the latest performance position for the committee to note and comment on.
- **2.4** Appendix 3 outlines the remaining capital budget for this area

#### 2.5 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

None

2

#### 3 FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY/VAT)

Budgets are allocated on a yearly basis for each ward and there is an obligation on Nottingham City Homes to ensure that funds are allocated to projects within these budget requirements

## 4 RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS AND CRIME AND DISORDER ACT IMPLICATIONS)

None

5 EQUALITY IMPACT ASSESSMENT (only include if required by NCH)

6.1	Has the equality impact been assessed?	
	Not needed (report does not contain proposals or financial decisions)	
7.	LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OF THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION	<u> </u>
	None	
8.	PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT	-
	None	



## NCH update report – Appendix 1

Date: 23 November 2016

Presented by: Paul Howard

	Item	Executive Summary / Key Points	For information or decision
1	Capital Programme & major works	Lift Replacement Oak View and Elm View lift replacements started in July and will be ongoing for twelve months. The remaining lift at Oak View has been experiencing problems. At the time of writing engineers from Axis Elevators Limited are working to get the lift in working order. If the repair is not successful we will need to bring in a specialist contractor to re-rope the existing lift.  Replacement of Willow and Pine View passenger lifts are due to commence next financial year.	Information

		Grander Designs	
		Grander designs at Garfield Court will continue through to the end of this financial year. This includes the installation of a scooter store.	
		Sample checks of water systems in tenant homes will be undertaken in Independent living schemes across the City to the end of the financial year. This is to confirm that water stored in water tanks and pipework is clean and hygienic.	
		Stock condition and energy performance surveys continue Citywide targeting homes where we have little or no information, this could be due to previous no access. This information helps plan future works including a programme of maintaining decency continues across the City replacing windows, doors, kitchens and bathrooms where needed.	
2		Arboretum We are looking to complete further fencing works to this estate once funding has been agreed and we aim to secure the funding at the next area committee to allow us to factor this scheme into our programme.	Information
	Area Regeneration and Environmental Issues	Dunkirk & Lenton We are due to start work on the Willoughby Fencing project In November and we have had a very high rate of private properties sign up to this scheme. The outcome of this project should be very positive for this area.	
		NCH are currently upgrading the green space to Maxwell Close within the Willoughby Street Estate to add some landscaping features and visually improve this area of the estate.	
		Radford & Park.  NCH have recently delivered a very successful fencing upgrade project as part of our Decent Neighbourhoods Programme in the Norton Street area of the ward and this has significantly improved the area. Since the last area committee we have now successfully delivered phase 2 of	

		this project. The impact on the area is beginning to be very noticeable.	
3	Key messages from the Tenant and Leasehold Congress	TPAS Accreditation Nottingham City Homes has successfully achieved Landlord reaccreditation from the Tenant Participation Advisory Service (TPAS) in resident Involvement. The award acknowledges that NCH are leaders in best practice nationally when it comes to keeping our customers informed and involved by delivering NCH News to every household four times a year, our growing use of social media, our annual Tenant Fun Day which attracts some 600 people and the Tenant and Leaseholder Awards that showcases the work of individuals and community groups across the city. In addition we were recognised for our tenant representation on the NCH board and through tenants directly helping to improve services through our customer panels, neighbourhood inspections and tenant scrutiny.	X
		Tenant and Leaseholder Awards 2017  Once again we're looking for nominations for the NCH Tenant and Leaseholder Awards 2017. Every year we recognise individuals and groups who go that extra mile for members of their community. There are 11 award categories and 8 of these are open to the wider community to nominate projects. The closing date for nominations is Friday 6 <sup>th</sup> January.	
4	Tenant and Residents Associations updates	Woodlands High Rise Blocks  A meeting was held on 11 <sup>th</sup> October with residents from the high rise blocks including Ash View, Elm View, Pine View, Oak View, and Willow View. A number of issues were discussed including better and more use of the Pine View Community meeting room including inviting guest speakers to discuss different issues.  Another meeting is planned in early November with the residents.	X
5.	Area Performance Figures	See Appendix 2	Х

6	Good news stories	Swim or Eit for a C1	X						
6	& positive publicity	Swim or Fit for a £1 For £1 tenants and leaseholders can use the gym or attend fitness classes at any of the Nottingham City Council fitness centres. This offer is currently running alongside the very successful swim for a	^						
		£1 running at any Nottingham city council swimming pools.  For more information contact NCH Involvement Team on 0115 746 910  www.fitinthecommunity.com							
		Fit in the Community'							
		Free Weekly Fitness Sessions in the area:							
		Yoga, 5.00 – 6.00pm, Hyson Green Community Centre, NG7 6BE							
		Tenant Academy Training Courses							
		All Tenant Academy courses are free to NCH tenants and groups. A range of courses are available for tenants and leaseholders to access from Lunch and learn money matters, IT and construction skills to starting							
		Sound As a Pound – Money Talks Lunch and Learn							
		Wednesday 23rd November, 10.00am – 3pm at Nottingham Community Housing Association, Sheridan Court, 64 Mansfield Road, Nottingham, NG1 3GY							
		IT for Universal Credit This course is aimed at supporting tenants who will have to apply for future welfare benefits on line							
		Click Silver for 60's IT and internet safety training for people aged 60 and over. This six week course will allow participants to learn at their own pace with a personal mentor. The next course starts on Weds 11							

January 2017.	
For a full list of courses and booking details contact the Involvement Team on 0115 746 9100 or the website below.	
http://www.nottinghamcityhomes.org.uk/get-involved/tenant-academy/	

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## Area report - Dunkirk/Lenton, Arboretum & Radford/Park Generated on: 24 October 2016



#### **AC4-1 Anti-social behaviour**

		2016/17			2015/16	2014/15	
Performance indicator and definition	Target	Value	Status	Long Trend	Value	Value	Latest Note
% of ASB cases resolved by first intervention – Central region  Note: This PI monitors the ability of the HPM to select the correct first intervention.	85%	98.11%	<b>⊘</b>	•	94.21%	86.67%	Good performance from team in last quarter
% of ASB cases resolved – Central region Note: This PI measures the proportion of SSB cases NCH has successfully resolved. State for this PI is not available by ward and is reported by Housing Office.	97.8%	98.11%		•	97.89%	100%	Performance improved following dip last month
Number of new ASB cases – Central region  Note: Data for this PI is only available by Housing Office.		79	<b>~</b>	<b>a</b>	129	121	Reduction in overall number of cases following transfer of Area 5 management to St Anns
Tenant satisfaction with the ASB service  Note: . Overall tenant satisfaction with the ASB service - The average score (out of 10) for each survey question. Data for this indicator is not available by ward	8.5	8.9		?	7.1	7.51	Tenant satisfaction with the ASB service has improved. We received the highest scores for the support provided, ease of reporting, and willingness to report ASB in the future. CommUNITY mediation service will be launched in the summer to support early intervention and is expected to positively impact on customer satisfaction To further drive performance improvement we will continue to undertake regular case supervision and regular case quality checks.

### **AC4-2 Repairs**

		2016/17			2015/16	2014/15	
Performance indicator and definition	Target	Value	Status	Long Trend	Value	Value	Latest Note
% of repairs completed in target – AC - Dunkirk/Lenton, Arbotetum & Radford/Park  Note: This PI monitors the proportion of repairs being completed within agreed timescales.	96%	95.67%		•	97.29%	98.09%	
% of repairs completed in target – Arboretum ward Note: This PI monitors the proportion of the pairs being completed within agreed timescales.	96%	94.85%		•	97.67%	98.08%	
% of repairs completed in target – Dunkirk & Lenton Ward  Note: This PI monitors the proportion of repairs being completed within agreed timescales.	96%	94.95%		•	96.67%	98.18%	
% of repairs completed in target – Radford & Park Ward  Note: This PI monitors the proportion of repairs being completed within agreed timescales.	96%	96.35%		•	97.27%	98.07%	

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Tenant satisfaction with the repairs service  Note: Data for this PI is only available	9.1	9.08	•	9.1	8.9	WS -Oct - 2016 Performance is in target for the month at 9.2%. With performance at 9.08 for the year we continue to look at introducing service improvements through the repairs modernisation and monitor customer satisfaction data to highlight and inform these service improvements. These improvements have been added to an action plan
citywide						that covers the whole of R&M to improve customers satisfaction with the service. We are also currently piloting new customer service cards.

#### **AC4-3 Rent Collection**

		2016/17			2015/16	2014/15	
Performance indicator and definition	Target	Value	Status	Long Trend	Value	Value	Latest Note
% of rent collected  Note: This PI measures the amount of rent collected (including tenant arrears) as a percentage of rent due for the current year. Data for this dicator is not available by ward and is reported city wide.  Trend shows as improving if value is over 100% as arrears are decreasing.	100%	99.58%		•	100.25%	100.56%	Following the rent free week in August when our collection rate improved as tenants still paid despite the reduced debit, we had a reduced collection in September. At 99.58% the collection rate was £220,000 off a 100% return. It is also slightly behind last year's position of 99.8%. Arrears as a % of debit is 2.45% against a target of 2% - this is £470,000 above where we need to be to hit the target. However as the debit reduced by 1% this year, this is an increasingly difficult target to attain. The numbers of Universal Credit cases continues to increase - with the total standing at just over 200, the arrears on these cases totals £109,014 currently. Equally the amount of Housing Benefit we receive continues to decrease, at a rate of approximately £20,000 each week. This means that we have more rent to actually physically collect from tenants. Although more people are coming off benefit they are taking up low paid jobs that are not permanent with regular hours and therefore their income is liable to fluctuate. This makes it difficult for people to budget and as a result we have increased arrears. Additionally there is still the problem of Court fees standing at £325 - as a consequence we are entering cases at a much higher level. Judges will often adjourn cases, allowing the debt to increase but Housing Benefit backdates are now severely restricted.
% of tenancies ending due to eviction  Note: This PI monitors the percentage of tenants being evicted due to rent arrears and is reported citywide.	0.45%	0.45%		<b>^</b>	0.43%	0.56%	This indicator will be on target by the end of the financial year. WE are currently only 0.02% behind target and as we are not carrying out any further evictions during March we will be on target. We have done 101 evictions so far this year and at this point last year we had done 129.

### AC4-4a Empty properties - Average relet time

			2016/17		2015/16	2014/15	
Performance indicator and definition	Target	Value	Status	Long Trend	Value	Value	Latest Note
Average void re-let time (calendar days) – AC - Dunkirk/Lenton, Arbotetum & Radford/Park  Note: This PI measures how long it takes NCH to re-let empty properties from the end of the old tenancy to the start of the new tenancy	25	18.01		•	18.56	25.72	Void performance summary: There are currently 15 empty properties in the Area Committee 4 area. The average time to relet properties in the Area Committee 4 area is 29 days. There have been 126 new lettings this year. The city wide time to let empty properties is 26. Our voids processes have recently undergone a review. In the long term this should result in an improvement in performance. There are still some long term/hard to let properties in the system which have an adverse effect on performance. The longest a property has been empty in this area is 18 weeks. Our lettings teams are working hard to find appropriate tenants for this property and others in the area
Note: This PI measures how long it takes NCH to re-let empty properties from the end of the old tenancy to the start of the new tenancy.	25	11.93	<b>⊘</b>	•	25.78	27.58	Void performance summary: There are currently 7 empty properties in the Arboretum ward area. The average time to relet properties in the Arboretum ward area is 33 days. There have been 33 new lettings this year. The city wide time to let empty properties is 26. Our voids processes have recently undergone a review. In the long term this should result in an improvement in performance. There are still some long term/hard to let properties in the system which have an adverse effect on performance. The longest a property has been empty in this area is 17 weeks. Our lettings teams are working hard to find appropriate tenants for this property and others in the area
Average void re-let time (calendar days) – Dunkirk & Lenton Ward  Note: This PI measures how long it takes NCH to re-let empty properties from the end of the old tenancy to the start of the new tenancy	25	8.1			13.91	6.57	Void performance summary: There are currently 1 empty properties in the Dunkirk & Lenton ward area. The average time to relet properties in the Dunkirk & Lenton ward area is 12 days. There have been 8 new lettings this year. The city wide time to let empty properties is 26. Our voids processes have recently undergone a review. In the long term this should result in an improvement in performance. There are still some long term/hard to let properties in the system which have an adverse effect on performance. The longest a property has been empty in this area is 12 weeks. Our lettings teams are working hard to find appropriate tenants for this property and others in the area

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Average void re-let time (calendar days) – Radford & Park Ward  Note: This PI measures how long it takes NCH to re-let empty properties from the end of the old tenancy to the start of the new tenancy.	25	26.28		•	19.18	27.92	Void performance summary: There are currently 8 empty properties in the Radford & Park ward area. The average time to relet properties in the Radford & Park ward area is 28 days. There have been 88 new lettings this year. The city wide time to let empty properties is 26. Our voids processes have recently undergone a review. In the long term this should result in an improvement in performance. There are still some long term/hard to let properties in the system which have an adverse effect on performance. The longest a property has been empty in this area is 18 weeks. Our lettings teams are working hard to find appropriate tenants for this property and others in the area
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### **AC4-4b Empty properties - Lettable voids**

		2016/17			2015/16	2014/15	
Performance indicator and definition	Target	Value	Status	Long Trend	Value	Value	Latest Note
Number of lettable voids – AC - Dunkirk/Lenton, Arbotetum & Radford/Park  Note: Lettable voids are empty properties available for re-letting. They will receive repair work and then be re-let to a new tenant.		16	<u> </u>	-	16	16	
Number of lettable voids – Arboretum ward  Note: Lettable voids are empty properties  Vailable for re-letting. They will receive  Repair work and then be re-let to a new  Panant.		2	<u> </u>	•	3	7	
Number of lettable voids – Dunkirk & Lenton Ward  Note: Lettable voids are empty properties available for re-letting. They will receive repair work and then be re-let to a new tenant.		3	<u> </u>	•	2	1	
Number of lettable voids – Radford & Park Ward  Note: Lettable voids are empty properties available for re-letting. They will receive repair work and then be re-let to a new tenant.		11	<u> </u>	•	11	8	

### **AC4-4c Empty properties - Decommissioning**

		2016/17			2015/16	2014/15	
Performance indicator and definition	Target	Value	Status	Long Trend	Value	Value	Latest Note
Number of empty properties awaiting decommission – AC - Dunkirk/Lenton, Arbotetum & Radford/Park  Note: This PI shows the number of empty properties which will not be re-let and includes those being decommissioned and / or demolished.		10	<u>~</u>	•	100	139	
Number of empty properties awaiting decommission – Arboretum ward a bote: This PI shows the number of empty properties which will not be re-let and includes those being decommissioned and / or demolished.		0	<b></b>	•	0	0	
Number of empty properties awaiting decommission – Dunkirk & Lenton Ward  Note: This PI shows the number of empty properties which will not be re-let and includes those being decommissioned and / or demolished.		10	<u> </u>	•	100	139	
Number of empty properties awaiting decommission – Radford & Park ward  Note: This PI shows the number of empty properties which will not be re-let and includes those being decommissioned and / or demolished.		0	<u> </u>	-	0	0	

### **AC4-5 Tenancy sustainment**

		2016/17		2015/16	2014/15		
Performance indicator and definition	Target	Value	Status	Long Trend	Value	Value	Latest Note
Percentage of new tenancies sustained - AC - Dunkirk/Lenton, Arbotetum & Radford/Park  Note: This PI measures the number of new tenants who are still in their tenancy 12 months later.	96.5%	92.41%		•	97.56%	94.77%	PI under target- analysis to be carried out on current terminations to analyse any trends; 2x NTQ lodging, 1x refused after commenced; 1 x rent eviction
Percentage of new tenancies sustained Arboretum Ward (2003)  Note: This PI measures the number of Hew tenants who are still in their tenancy 12 months later.	96.5%	100%		•	100%	94.29%	Sustainability level remains on target
Percentage of new tenancies sustained - Dunkirk & Lenton Ward  Note: This PI measures the number of new tenants who are still in their tenancy 12 months later.	96.5%	100%		•	100%	95%	Sustainability level remains on target
Percentage of new tenancies sustained - Radford & Park Ward (2003)  Note: This PI measures the number of new tenants who are still in their tenancy 12 months later.	96.5%	86.25%		•	96.51%	94.87%	Addresses to be analysed to look for any patterns to underperformance- 2x NTQ lodging; 1 x Eviction rent; 1xrefused after commenced; 1x NTQ private rented

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### **APPENDIX 3**

Area	Ward	Actual Budget (including carry over from 2015/16)	Schemes Approved	Schemes Committed	Schemes De Committed	Remaining Budget
4	Arboretum	£25,619.28	£0	£0	£0	£25,619.28
4	Dunkirk & Lenton	£48,944.60	£7,252.50	£7,252.50	£0	£41,692.10
4	Radford & Park	£51,547.42	£40,000.00	£40,000.00	£0	£11,547.42

Address	Request	Reason	Nottingham City Homes Officer	Cost	Approval
Kapwood Close, Argyle Street, Highhurst Street, Holden Street – Radford & Park	Purchase and install additional bark to the new build planted areas.	Help suppress weeds and improve the appearance of the area.	Pete Toye	£3,000	Approval

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# Housing and Planning Act 2016

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Agenda Item 6

## **Background**



Became Law in April 2016

No regulations published yet

- NCH working group meeting monthly
- DCLG meetings



# Changes that affect our tenants



Fixed term tenancies

Pay to Stay

Page

Sale of Higher Value Homes

## **Fixed Term Tenancies**



- From April 2017 (?)
- All new tenancies fixed term not secure
  - Average 5 years
  - Doesn't affect current secure tenants -unless they move
  - Review to decide if tenant can stay- 2022 first reviews: are circumstances substantially different?

# Pay to Stay



- April 2017 implementation?
- Household with taxable income > 31K will be forced to pay higher rent
- Increases by 15p on sliding scale to market rent level eg if you are 4K over 31K = extra £50 per month until market rent
  - Additional money goes to government not NCH
  - No proofs provided to NCH- automatic market rent

## Sale of higher value homes



- Sales will fund RTB for HA tenants
- No guidance yet on how many or what "higher value" means
  - Possibly top 10% of stock?
  - Reduced number of homes for let



# Other changes coming up



- Oct 2016 Benefit cap -max amount now 20K or £384 p/w
- April 2017 Withdrawal of UC for single U21s- with some exceptions eg care leavers

April 2018 Housing Benefit capped at LHA levels- Only affects post April 2016 tenancies; U35 LHA rate currently £66.74. Other NCH rents below LHA cap

 August 2018? Universal Credit full roll out- online only, bank account, six weeks lead in This page is intentionally left blank

#### Arboretum, Dunkirk and Lenton, Radford and Park Area Committee - 23 November 2016

Title	e of paper:							
		Area Committees and improving the health of citizens						
Dire	ctor(s)/	Alison Challenger	Wards affected:					
Corp	oorate Director(s):	Director of Public Health	All					
Rep	ort author(s) and	Alison Challenger						
cont	act details:	alison.challenger@nottingha						
		Gayle Aughton, Commissioning Manager						
		gayle.aughton@nottinghamo						
	er colleagues who	Heidi May, Area Manager, C						
	provided input:	Rob Gabbitas, Neighbourhoo	od Development Officer					
		h Portfolio Holder(s)						
(if re	elevant)							
	vant Council Plan k							
	egic Regeneration a	nd Development						
Scho								
	ning and Housing							
	munity Services	1.0						
	gy, Sustainability and							
	, Growth and Transp							
	ts, Health and Comm							
	dren, Early Intervention	on and Early Years						
	ure and Culture							
Res	ources and Neighbou	rhood Regeneration						
		La Para Laura Cha ha a th' ann a la						
		luding benefits to citizens/s						
			ir risk of poor health and disease					
			e health and wellbeing of their p					
			ssment, provision and promotion	i oi public				
health services specific to their local population								
Rec	ommendation(s):							
1		approach and the work under	aken so far as shown in the repo	ort and				
•	appendices 1 and 2.	approach and the work anden	anon so iai as shown in the rept	JI GIIG				
2		evelopments to ensure that A	rea Committee plans are in line	and				
-			pilities for improving the health of					
3			ncillors would require to progres					
-		and wellbeing agenda within t						

#### 1 REASONS FOR RECOMMENDATIONS

- 1.1 From April 2013, the public health function was transferred to local authorities as a result of the Health and Social Care Act 2012. The Council subsequently became responsible for improving the health of their local population including health improvement, health protection and the commissioning of public health services.
- 1.2 Councillors are directly involved with their local communities and able to understand and identify the needs for health and wellbeing services specific to the local population.

- 1.3 Over the past 18 months, Councillors have had a series of meetings with public health and commissioning colleagues to consider local health data and experiences of local residents in order to support the planning and provision for local health and wellbeing services commissioned by the Council.
- 1.4 This report is an update of the work to date, including the engagement and information provided by Area Committee members on the remodelling of the healthy lifestyles public health services. Committee members are invited to consider the work so far and advise on next steps.

#### 2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Local health profiles were developed by the Public Health team using nationally available data to better understand the health and wellbeing needs of local residents. The data was arranged at Nottingham Ward level to enable commissioners and Councillors to have a clearer picture of the health and wellbeing needs for their ward compared to Nottingham overall and to wards across England. Councillors from each of the Nottingham City wards met to discuss the data profiles and to add further insight that would enable a greater understanding of local need.
- 2.2 School health and area committee level health profiles were also produced to aid local understanding and planning. Public health services were mapped and included within directories for each area; these were presented to Area Committees during 2015.
- 2.3 Area Chairs as part of their Area Cluster Review process invited Public Health to present the health profiles and local health priorities. It was identified that further awareness and understanding of the commissioning process for public health and health services would be useful in a separate session.
- 2.4 The health profiles can be found on the Nottingham Insight website: https://nottinghaminsight.org.uk/f/96676/Library/Public-Health/
- 2.5 The commissioning awareness session was well attended by Area Chairs and Councillors and received good feedback and requests for further sessions that were more topic focused such as teenage pregnancy, smoking and mental health in young people. Part of the session included an overview of the modelling and engagement of a live commissioning review. Councillors agreed to contribute to the live review through a series of questions discussed with their respective Area Committees. The responses to the consultation and an overview of how the results from the consultation have been considered are included in the appendices to this report.
- 2.6 The Adults Healthy Lifestyle Strategic Commissioning Review may be accessed here: <a href="http://www.nottinghamcity.gov.uk/business-information-and-support/commissioning-contracting-and-procurement-latest-news/">http://www.nottinghamcity.gov.uk/business-information-and-support/commissioning-contracting-and-procurement-latest-news/</a>
- 2.7 Some of the key benefits for engaging with Area Committees becoming involved in this way include:
  - Increasing efficiency, saved officer time in undertaking community based questions with citizens
  - Improved quality, hearing from a wide and diverse range of stakeholders

- Increased effectiveness, supporting evidence of services being developed to meet the needs of citizens
- 2.8 The feedback from the Area Committees has informed the development of the service specifications. The new model will be going out to tender in the autumn with the new model and services to be in place by April 2017.
- 2.9 Possible Next Steps
  - Possibility of linking Area Committee priorities with up and coming strategic commissioning reviews, e.g. List of Area Committee priorities to aid commissioner to make the link to up and coming commissioning reviews.
  - Consider what would be the most effective and efficient way of communicating to Area Committees Public Health updates and key information.
- 3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS
- 3.1 None
- 4 FINANCE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)
- 4.1 None
- 5 <u>LEGAL AND PROCUREMENT COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)</u>
- 5.1 None.
- 6 STRATEGIC ASSETS & PROPERTY COMMENTS (FOR DECISION RELATING TO ALL PROPERTY ASSETS AND ASSOCIATED INFRASTRUCTURE) (AREA COMMITTEE REPORTS ONLY)
- 6.1 None.
- 7 EQUALITY IMPACT ASSESSMENT
- 7.1 An EIA is not required because: key decisions or changes on citizens are not being considered as part of this report.
- 8 <u>LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION</u>
- 8.1 None.
- 9 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT
- 9.1 Nottingham City JSNA and health profiles <a href="https://nottinghaminsight.org.uk/f/96676/Library/Public-Health/">https://nottinghaminsight.org.uk/f/96676/Library/Public-Health/</a>
- 9.2 The Adults Healthy Lifestyle Strategic Commissioning Review <a href="http://www.nottinghamcity.gov.uk/business-information-and-support/commissioning-contracting-and-procurement/commissioning-contracting-and-procurement-latest-news/">http://www.nottinghamcity.gov.uk/business-information-and-support/commissioning-contracting-and-procurement-latest-news/</a>



#### **Appendix One**

#### Area Cluster Feedback, Adults Healthy Lifestyles New Model.

#### July, 2016.

From April 2017 a new Adults Healthy Lifestyles model will be in operation in Nottingham City, below are the responses from Area Clusters gathered to help inform and shape the specification of the new model.

 Ensure services are targeted at those who need them, delivering the right services to the right people that are culturally appropriate, are inclusive and bespoke to meet community needs.

The new behaviour change and weight management service will sit within a newly created pathway, this will allow for citizens to benefit from universally available services, targeted services and higher more intense services for those with more complex needs, allowing citizens to flex between the different interventions to meet their needs through the process of change. The smoking cessation service will require the new provider to deliver a creative and innovative approach to addressing community needs. See appendix two.

 We need to deliver services in places people feel comfortable going such as community centres and be delivered at time that suit citizens.

The new services will be required to be accessible out of core office times to meet the needs for those with work and childcare commitments. We will stipulate in the contracts the need for the new provider to deliver services (where financially viable) in community centres and leisure centres.

• We should consider utilising GP and prescribing services to offer services on prescription and joint working with other agencies to tackle health concerns.

GPs can already refer into Adults Healthy Lifestyles services and this will continue with the new provider, the new services will be commissioned as part of a pathway with the Clinical Commissioning Group to more intense services and with Sport and Leisure for more universal services. The social prescription pilot in Bulwell, Bulwell Forest and Clifton will continue to prescribe to healthy lifestyles services and if scaled up across the city, this will continue to feature.

Communications methods to utilise and make best possible use of digital media, health
message should be promoted where people go for example supermarkets. We should
consider the role of the workforce as agents of change in promoting health messages and
consider getting health messages directly in to citizens and community groups through
accessible and inclusive communications about what's available locally.

A new integrated Health and Social Care directory of services will be available by the end of the year; this will enable easier access to all services available to Nottingham Citizens and help support the workforce in signposting citizens. The new provider will be expected to maximise the use of digital technologies where appropriate.

 Delivery of preventative services such as Health, and these to be promoted to increase uptake of early intervention opportunities.

We will be pilot third party health checks as part of the new Adults Healthy Lifestyles model.

 Services need to be affordable activities and we need to maximise the use of leisure centre access and use of public open spaces – parks.

NCC Sport and Leisure management are part of the steering group for the development of the new model, and we are working collaboratively to deliver and inform citizens of free activity services in the City. All the targeted and specialist Adults Healthy Lifestyles activities will be free at the point of access.

 Consider how we can get the conversation going about health in the community and look at how we can maximise community capacity in communities to help each other.

This is a priority action in the Draft Health and Well Being Strategy for Nottingham City (Outcome 4: Nottingham's environment will be sustainable - supporting and enabling its citizens to have good health and wellbeing).

• Statistics on ward level health would help to understand the priorities locally.

These are available at <a href="https://nottinghaminsight.org.uk/f/114693/Library/Public-Health/Ward-Health-Profiles-2014-2015/">https://nottinghaminsight.org.uk/f/114693/Library/Public-Health/Ward-Health-Profiles-2014-2015/</a>

<sup>i</sup> <a href="http://www.nottinghamcity.gov.uk/health-and-social-care/adult-social-care/looking-after-yourself-and-keeping-healthy/health-and-wellbeing-board/">http://www.nottinghamcity.gov.uk/health-and-social-care/adult-social-care/looking-after-yourself-and-keeping-healthy/health-and-wellbeing-board/</a>

	How can we support citizens to access services which will help them to have a healthy lifestyle?	What are the barriers/gaps?	What enablers can help overcome these barriers?	How can we make services more attractive to hard to reach groups	What works well in your area
Bulwell Bulwell Forest	Inviting health providers to events for example. Use local media to promote city council campaigns. Inclusive of Evening Post and Bulwell and Hucknall Dispatch. Promote local initiatives e.g. Bulwell Health and wellbeing strategy. Help promote local events. Look at ways of promoting underused groups. Do outreach into areas where there are few health initiatives.	To get to people who really need it. Are our links to frontline staff sufficient? How are we reaching people who are not registered with GPs? What is the rate off under registration in this area? Are there problems similar to those at St Marys in other local practices (currently closed by the CQC)? Reaching out to people needing mental health/drug/alcohol services.	More Joint Working Working with the police for e.g. around mental health Community navigators Faith Organisations Community Groups Can mindfulness be expanded – local authority Foodbanks? Community lunches	Identify Who he hard to reach groups are? Providing health info/stats to local groups. Young people can be good to promote services. Promote more outside normal working hours. Monitor quality of existing services.	Joint Service centre Bulwell Riverside Community Garden in Bulwell Forest south glade, Mellish Sports Centre. Communication through social media etc. Health Stalls – Family fun days Bulwell Market place
Basford Bestwood	Health promotion in libraries, Childrens Centres and School. Health promotion at the school gate. Provide some services in Childrens Centres, libraries, schools, elderly complexes. Encourage registration with GP surgeries and dentists. Promote Local surgeries and services. Family Support Workers to focus on nutrition and signs of health. Health campaigns.	Lack of resources generally. Lack of resources in school. Cost of gym membership. Lack of school holiday activities. Cost of leisure activities. Cooking skills. Nutritional knowledge. Choice of supermarkets – smaller ones such as the Co-op can be expensive. Lack of Sports equipment in school. No teaching of nutrition in schools. Illegal tobacco sales. Gym equipment on Parks not utilised due to lack of guidance. Cheaper prepared meals unhealthier. Shortage of PG's.	Gym membership on prescription. Local Tenants and Residents groups and community associations. Youth and Play workers. Schools. Local sports clubs, centres and gyms. Long term health agenda in schools. Cooking classes schools and the local community.	Weight and blood pressure measuring at events. Health monitoring in local places of worship. Health promotion o/s schools directly to parents. High profile campaigns targeting issues such as nutrition, blood pressure etc.	Partner attendance at summer events. Walking clubs – Best Foot Forward. Smoke cessation classes at Ellis Guilford. Yoga in schools – proposed. 140 kids attend breakfast club at one school in Bestwood. Reduction in drinking amongst the youngsters.
West Area (Aspley, Bilborough, Leen Valley)	ensure wide range of health leaflets are available across key community locations (libraries and community centres) and that these leaflets address the prevalent health issues in the West area including smoking, physical activity and sexual health (young people),  What do we need on the street to nudge people towards accessing health	Fear, apathy, not knowing where services are located, not knowing what specific services and treatments are available at Doctors surgeries and pharmacy outlets, lengthy waiting times.	<ul> <li>Promoting messages about prevention – leaflets signposting residents to services within the area.</li> <li>Cannabis use – tell tale signs. Do parents know what children are using</li> <li>Support group for women around mental health.</li> </ul>	Go into the community more  – taking services and knowledge about health activities to the people in the places they most frequently use – school gates, shopping areas, buses, queues, fish and chip shops / takeaways etc	Doctor's surgeries are accessible. There are a good number of surgeries spread across the three Wards  Southwold Primary School community days initiative eg Food Fest with health partners (June 2016)

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	services?			use of community centres	
	People are not readily accessing services so we need to take the services to the heart of the community – places such as Strelley ASDA and Aspley Lane shops.  More use of focus groups – creating conversations around health topics.  Community Centres can be used for this.				
Arboretum, Dunkirk and Lenton, Radford and	NOTE: 3 main health Issues identified in this area by local Councillors - alcohol/drug misuse; mental health; lack of healthy lifestyle	Lack of awareness of Alcohol/ Drug misuse support services among  • Students	Health, CPO and Police to develop an action plan to tackle Alcohol/ Drug misuse across this area to prevent displacement from the City	Targeted health awareness strategy and campaign for this area.	Libraries and Self Help Booklet Framework
Park		<ul><li>Homeless</li><li>New &amp; emerging Communities</li></ul>	Centre.	Ensure differing communities are made	Bac – in
	Targeted health awareness strategy and campaign for this area.	Vulnerable adults	Trading Standards to increase test purchases for adult drinkers within	aware of what services are available, where and how to	GP Surgeries
	Campaign for time direct		this area.	access them.	Schools
	Mapping of the services in this area and who are they actually catering for?	Lack of awareness by differing communities of how NHS works	Arboretum Street Drinkers Pilot Plan	Join up working with Public	Community Centres
	who are they actually catering for:	Increase enforcement by CPO and		Health, Parks & open spaces.	Sure Start Centres
	Ensure differing communities are made aware of what services are available, where and how to access them.  Police cheat the cheat are made aware of what services are available, the cheat cheat are made aware of what services are available, where and how to access them.	Police with regard shops selling cheap alcohol and confiscations  This area viewed as a hotspot for illegal cigarettes and alcohol	Review of 101 number to make it user friendly.	Offer services that are relevant to citizens (Elderly, BME, Young, emerging communities)	
					Night Line (Students)
					Awaaz
	Join up working with Public Health, Parks & open spaces.	Increasing dissatisfaction with the	What support do universities offer to students, to manage stress/well		Metropolitan Housing
	Free Google verbal translation app, practitioners/ frontline staff to have this on More	101 number by Community.	being?		Health visitors
		More Religious establishments need	What is the suicide rate in Nott's by ward for students?		Outdoor Gyms
	their work mobile phones	to be targeted by health Professionals			Park Life
		Reduction of targeted services	CCG to use fund to support the prevention agenda ( Keeping people		Slimming world
		-	out of Hospital)		NCH sport England
		Education for families	Public health to commission a pilot project to targeted work with fast		Campaign (coming to an end).
		No targeted Mental Health campaign in this area.	food shops to advise them of a how to reduce, fat/ sugar and salt intake		
		Language	in the food they produce.		
		Cultural/ age specific projects	All front line staff should be aware for the self Help booklet (which is		
		No GP facilities in Dunkirk	updated by the library service		

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			annually)		
		CCG focus resources on Hospital's and medicine not, preventative work.  No Joined up working with Parks and public health  No targeted work with fast food shops  Lack of healthy life style promotion in schools	annually).		
Berridge Sherwood	Alcohol/ Drug Misuse	Lack of awareness of Alcohol/ Drug Misuse support services      Students     Homeless     New & emerging Communities     Vulnerable adults  Lack of awareness/ by differing Communities of how NHS works  Lack of enforcement by CPO and Police with regards shops selling cheap alcohol  This area viewed as a hotspot for illegal cigarettes and alcohol  Increasing dissatisfaction with the 101 number by Community.  More Religious establishments need to be targeted by health Professionals	Libraries Framework GP's Bac – in GP Surgeries Libraries ( Self Help Booklet ) Schools Community Centres Sure Start Centres	<ul> <li>What support is needed?</li> <li>Health, CPO and Police to develop an action plan to tackle Alcohol/ Drug misuse across the ward to prevent displacement from the City Centre.</li> <li>Targeted health awareness strategy and campaign for this area.</li> <li>Ensure differing communities are made aware of what services are available, where and how to use access them.</li> <li>Trading Standards to increase test purchases for Adult drinkers within this area.</li> <li>Arboretum Street Drinkers Pilot Plan to go to September's Area Committee.</li> <li>Review of 101 number to make it user friendly.</li> </ul>	
	<ul> <li>Mental Health Awareness</li> <li>Older people</li> <li>Vulnerable Adults</li> <li>Students</li> </ul>	<ul> <li>Reduction of targeted services</li> <li>Education for families</li> <li>No targeted Mental Health campaign for the ward</li> <li>Language</li> <li>Cultural/ age Specific projects</li> </ul>	Night Line ( Students) Framework Bac- in Awaaz Metropolitan Housing GP's & Health visitors	<ul> <li>Mapping of the services in this area and who are they actually catering for?</li> <li>Targeted health awareness strategy and</li> </ul>	

		T	0	and a simple of the same
			Social Services GP Surgeries Libraries ( Self Help Booklet ) Schools Community Centres Sure Start Centres	campaign for this area.  • What support do universities offer to students, to manage stress/well being  • What is the suicide rate in Nott's by ward for students?
	General lack of healthy Lifestyle  Obesity Poor Diet Physical inactivity	CCG focus resources on Hospital's and medicine not, preventative work. No Joined up working with Parks and public health No targeted work with fast food shops Lack of healthy life style promotion in schools  CCG focus resources on Hospital Parks and public health Parks	Outdoor Gyms Libraries Park Life GP's / slimming world NCH sport England Campaign (coming to an end).	<ul> <li>Targeted health awareness strategy and campaign for this area.</li> <li>CCG to use fund to support the prevention agenda (Keeping people out of Hospital)</li> <li>Join up working with Public Health, Parks &amp; open spaces.</li> <li>Public health to commission a pilot project to targeted work with fast food shops to advise them of a how to reduce, fat/ sugar and salt intake in the food they produce</li> <li>Free Google verbal translation app, practitioners/ frontline staff to have this on their work mobile phones.</li> <li>All front line staff should be aware for the self Help booklet (which is updated by the library service</li> </ul>
A.C.E.	Gayle Aughton, Public Health carried out	Refusal by GP surgeries to carry out	Where do you find out about the	annually).  More culturally specific
(Dales, Mapperley, St Ann's)	the Adult Healthy Lifestyles Service Review. The Service looks at tackling adult lifestyle risk factors such as; Type 2 diabetes, hypertension, CVD, COPD.  Updated stats/info required on a Ward	health checks. ? NCC to carry out health checks through a third party. Good presentation rates when invited.	services? Handouts, leaflets. Information not linked up with communities or other services.	promotion of services. Face to face information giving. Build relationships with the community.
	I Spaces state, and required on a vital	<u> </u>	1	

Wollaton East and Lenton Abbey and Wollaton West	basis (regularly).	Referrals to smoking cessation – how effective?  Referrals to weight management – how effective? Less than half are identified from priority groups. Not reaching the groups who need it. Mixed sessions – need more women only sessions. Consider cultural food types.  How much promotion relies on written material? Need to be mindful of poor reading standards/languages/ uninteresting  Please see column 2	Please see column 2	Use more non-literature communications – radio or Notts TV  Service delivery need to be relative to cultural locations  Tendering process should stipulate that all communities are worked with not just the worried well.  Refer through Job Centre?  Please see column 2	Please see column 2
Area 8  (Bridge, Clifton North, Clifton South)	Offer affordable activities at Leisure Centre's  Increased need to publicise what's on offer and disseminate information via community groups and organisations  Relevant activities which address the needs of the elderly, BME, women only  Deliver health related activities in community facilities where people feel comfortable going	Lack of understanding on what's on offer  Prices of health sessions/classes Limited tailored health classes/sessions for the elderly, BME, women  Fear/anxiety to use leisure facilities  Lack of culturally appropriate and sensitive physical activities for Muslim women  Acute shortage of social housing (family members role to support with health initiatives)  Lack of organised outdoor activities for all including young people  No one to leads on the Health agenda (who organises and delivers community based projects such as health walks, healthy cooking sessions, organised outdoor physical activities etc.)  Limited information/support on Mental Health	Increased link/work with Community Centres	Offer services that are relevant to that group (Elderly, BME, Young, Muslim Women)  Provide affordable services taking into account level of deprivation amongst hard to reach groups  Culturally appropriate services and environment for women  Get the information out there  Outreach work – Capacity building – Trust	Good Companions Group – Work with older people across Clifton  Park Gate Community Centre – Well used by the community and different activities on offer  Queens Walk Community Centre – Dance classes, Keep Fit, Boxing (Switch Up)  Parks and Open Spaces across all three wards (utilised well) – Embankment (cricket pavilion)- Field of Dreams  Portland Leisure Centre (need for more work for access by hard to reach groups)  Last Man Standing (Cricket on Embankment)  Arkwright Meadows Community Gardens

Ward Councillors have limited information and data on health issues for their ward  Closure of Nurse Contact Point isolation and loneliness among all groups but in particular the elderly leading to many health issues	(locally grown food produce)  The Balls Group at Queens Walk Rec Recreation Ground (Meadows)
many voluntary groups experiencing diminishing numbers of helpers/ organisers to take over the running o the groups	

**Area Committee: Four** 

Area Cluster Feedback, Health

**Area Committee:** Arboretum, Dunkirk and Lenton, Radford and Park

Area Committee Chair: Councillor Merlita

Bryan

Date 2016 / 2017

How can we support citizens to access services which will help them to have a healthy lifestyle?

NOTE: 3 main health Issues identified in Area 4 by local Councillors - alcohol/drug misuse; mental health; lack of healthy lifestyle

Targeted health awareness strategy and campaign for area 4.

Mapping of the services in Area 4 and who are they actually catering for?

Ensure differing communities are made aware of what services are available, where and how to access them.

Join up working with Public Health, Parks & open spaces.

Free Google verbal translation app, practitioners/ frontline staff to have this on their work mobile phones

#### What are the barriers/gaps?

Lack of awareness of Alcohol/ Drug misuse support services among

- Students
- Homeless
- New & emerging Communities
- Vulnerable adults

Lack of awareness by differing communities of how NHS works

Increase enforcement by CPO and Police with regard shops selling cheap alcohol and confiscations

Area 4 viewed as a hotspot for illegal cigarettes and alcohol

Increasing dissatisfaction with the 101 number by Community.

More Religious establishments need to be targeted by health Professionals

Reduction of targeted services

**Education for families** 

No targeted Mental Health campaign Area 4

Language

Cultural/ age specific projects

No GP facilities in Dunkirk

CCG focus resources on Hospital's and medicine not, preventative work.

No Joined up working with Parks and public health

No targeted work with fast food shops

Lack of healthy life style promotion in schools

#### What enablers can help overcome these barriers?

Health, CPO and Police to develop an action plan to tackle Alcohol/ Drug misuse across Area 4 to prevent displacement from the City Centre.

Trading Standards to increase test purchases for adult drinkers within Area 4.

Arboretum Street Drinkers Pilot Plan to go to September's Area Committee and disseminate learning.

Review of 101 number to make it user friendly.

What support do universities offer to students, to manage stress/well being?

What is the suicide rate in Nott's by ward for students?

CCG to use fund to support the prevention agenda (Keeping people out of Hospital)

Public health to commission a pilot project to targeted work with fast food shops to advise them of a how to reduce, fat/ sugar and salt intake in the food they

produce.

All front line staff should be aware for the self Help booklet (which is updated by the library service annually).

#### How can we make services more attractive to hard to reach groups?

Targeted health awareness strategy and campaign for area 4.

Ensure differing communities are made aware of what services are available, where and how to access them.

Join up working with Public Health, Parks & open spaces.

Offer services that are relevant to citizens (Elderly, BME, Young, emerging communities)

#### What works well in your area?

Libraries and Self Help Booklet

Framework

Bac - in

**GP Surgeries** 

Schools

**Community Centres** 

Sure Start Centres

Night Line (Students)

Awaaz

Metropolitan Housing

Health visitors

Outdoor Gyms

Park Life

Slimming world

NCH sport England Campaign (coming to an end).

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#### **Area Committee – Arboretum, Dunkirk and Lenton, Radford and Park**

### Engagement with the consultation on the recommissioning of healthy lifestyle services

In July this year, a number of area clusters were invited to contribute to a consultation on the redesign of healthy lifestyle services to support the procurement of new services for the city. These included services supporting people to stop smoking, increase physical activity, and to achieve and maintain a healthy weight.

The information from this engagement helped to inform the development of a new model to better reflect local need. The new services aim to improve access, uptake and effectiveness; the new services are currently out to tender and due to start from the 1<sup>st</sup> April 2017.

The consultation asked five questions:

- 1. How can we support citizens to access services which will help them to have a healthy lifestyle?
- 2. What are the barriers/gaps?
- 3. What enablers can help overcome these barriers?
- 4. How can we make services more attractive for hard to reach groups?
- 5. What works well in your area?

As part of these discussions, Councillors identified a number of common key issues affecting the different areas including valuable detail on specific issues at local community level. Common themes included:

- Lack of awareness of alcohol and drug misuse services among:
- Mental health targeted work within the community
- Not maintaining a healthy lifestyle

The groups identified included:

- Students
- Homeless
- New and emerging communities
- Vulnerable adults

Key barriers and gaps included:

- Knowledge about how the NHS works
- Lack of GP services
- Education and language barriers
- Sales of cheap alcohol and illegal tobacco
- Dissatisfaction with the 101 number
- Lack of access by healthcare workers to religious establishments

The findings from the consultation will be summarised and presented at the Area Committee Chairs meeting to inform the on-going knowledge and information needs of the Chairs. Potential next steps could include:

- Briefings on specific agendas e.g. teenage pregnancy, mental health, smoking in young people
- Further training sessions on specific agendas affecting the public's health
- Providing information for local newsletters
- Health input to the planning for ward walks
- Further information of commissioned public health services

Area committees may wish to identify areas that may be included in their ward and area plans. Area Committee members are invited to comment and consider how local needs to improve health may be addressed.

Alison Challenger

14<sup>th</sup> November 2016





Date:13.10.2016

**TITLE: Cluster report response** 

#### Discussion:

# Over view of the role of uniformed Community Protection with specific responses to questions raised in the cluster report.

Background to the CPO role

CPOs are a visible uniformed presence on the streets and guardians of the environment. They are charged with keeping our communities safe. As locally appointed individuals CPOs work in our communities, the CPO is specifically empowered by the City Of Nottingham and by Nottinghamshire Police to address ASB and envirocrime.

Each neighbourhood will have different needs and priorities. However each CPO will have about 5 priorities for their patrol or beat area that have been identified through the NATs meetings. These are not targets but specific areas of performance that the community and stakeholders have identified as key. Proactive foot patrol is the default activity for CPOs, they should not react to last week's crime figures but proactively target problem places, premises and people. Working to the 5 stage model of intervention they will proportionally respond to these problems. CPOs should not shy away from enforcement action, they have unique powers stretching across the local authority and police services. CPO's are deployed in every neighbourhood as well as the city centre. When at the full establishment of 100 CPO's the deployments are:

4 Officers engaged as Dog Control Officers

Contact Officer: James Douglas





- 4 Officers working on behalf of the Licencing Authority, concentrating amongst other things on taxi activity
- 8 Officers working on a non-geographical basis targeting high risk persistent behaviour as an Operational Support Unit
- 72 Officers are deployed across the conurbation on a beat basis
- 12 Officers are deployed to city centre working

CPOs are deployed in the city centre 08.00hrs to 24.00hrs

Neighbourhood teams generally work 08.00hrs to 22.00hrs

OSU work 08.00hrs to 12.00hrs and maintain a 24/7 on call arrangement

Specialist teams work flexibly up to 03.00hrs

Finally a night ASB service works until 01.00hrs Friday and Saturday and 23.00hrs Sunday to Thursday although this is subject to seasonal variation.

The service works to the Aurora model of Prepare, Prevent, Protect and Pursue. For CPOs this means:

In order to prepare for negative consequences and build capacity for positive outcomes CPOs must engage with citizens, build intelligence networks of stakeholders, people of good will, ask questions and generally be a visible presence. They achieve this through visible foot patrol, appreciative enquiry and developing a clear understanding of their area.

Preventing issues escalating involves CPOs being aware of the whole CP, Police and city offer to guide citizens, spot problems and escalate to specialist resources. Street Level Problem Solving is a tool for understanding the total opportunity available, marshalling resources, understanding and action around problems. .

This means that when problem people, premises and places are identified through joint tasking then CPOs are required to use their powers but this must follow a clear use of the 5 stage model of intervention. Safeguarding vulnerable citizens will always be the first consideration for CPOs.

CPOs work to the following mission statement:

Contact James Douglas





- 1. Make Nottingham safe
- 2. Putting our citizens at the heart of our action
- 3. Doing what's right, not what's easy, putting the safety of citizens before ours
- 4. Solving problems not creating numbers
- 5. Keeping our citizens and stakeholders informed of our actions
- 6. Acting with honour, integrity and honesty at all times to be the best uniformed community safety service in the country.

CPOs are co-located with police counterparts in every police station and they use a common radio network. This enables coordinated action to tackle problems and the citizen a single point of contact across enviro-crime, ASB and crime. They are an addition to the Police Officer not a replacement and should not be deployed unless in an emergency in such a way.

#### **Expected outcomes:**

CPOs are an early intervention, they reduce demand and the overall level of criminality in the city. Following "broken windows" theory that a well-managed environment resists criminality, encourages citizens to control and use their street environment and problems are easily identified.

CPOs should be able to demonstrate a knowledge and understanding of both the geography of their area but also the communities within them. They should be able to identify their local priorities, communities under stress and the make-up of their communities. Community Protection should strive to ensure that CPOs are representative of the citizens they serve.

CPOs should always seek to reduce the threat and harm to a citizen. Visible capable guardians of our community safety, CPOs should strive to increase citizen satisfaction and confidence by tackling anti-social behaviour, people causing harm and protecting our communities.

For the avoidance of doubt, below are some answers to the specific questions that appeared in the cluster document that haven't been covered in the above narrative. It is also worth pointing out that Community Protection comprises of numerous departments, including but not limited to CCTV, Food Health and Safety, Trading

Contact James Douglas





Standards, Community Cohesion, Prostitution Task Force, Pollution Control, Safer Housing, Houses of Multiple Occupation, Enforcement Officers and Licensing. It would seem that the cluster report solely focused on uniformed CPO's so this report reflects that.

#### **Question and Answers**

**Q** - What are the CP patrol arrangements? Cllrs would like to know the frequency of patrols and shift patterns.

A – CPOs are performance managed upon their patrol times. For example, we expect to see a minimum of 80% of their working week patrolling. However some of our work streams are complex and a proportionate amount of time will be spent in the office with admin commitments such like readying s43 CPNW/CPNs notices and bins on street legislation. An officer would expect to work 37 hours per week and alternate from a 08:00 – 16:00 shift to a 14:00 – 22:00 bi weekly. Additionally CPO's are committed to a 365 / 24 hour a day contract and as such could be expected work any variation of shift pattern that is deemed necessary. CPOs are also committed to delivering our mobile ASB response unit 'Op Twilight' which operates daily and finishes at 11.00pm Sunday to Thursday and 01:00AM Friday/Saturday. This function is shared amongst the service wide officers and will flex to demand throughout the year. Student fresher weeks, Halloween, Bonfire Night etc. will see the service operate much later into the night.

**Q** - I would like to be sent an up-to-date structure of who is operating in the ward on which beat.

A – The Senior Community Protection officer for each area will furnish local Councillors with an up to date beat allocation list. Due to natural wastage this allocation will inevitably change however Councillors will be kept up to date as and when changes happen. In certain cases staff shortages will see vacant beats however a robust recruitment campaign is underway to fill our vacancies which will fully staff all beats. In the meantime the business need will dictate what officer work where.

**Q** – What are the priorities for enforcement action?

**A** – Community Protection flexes to demand. Each area has complex issues and we define priorities that need resolving. However there are signature issues with certain areas that each local SCPO will be able to expand on in their respective area and committee meetings. Broadly speaking CPO enforcement action concentrates on enviro-crime: Littering, Fly-tipping, Dog Fouling, Bins on Streets, Noise Nuisance and Trade Waste are daily commitments for CPOs. CPOs use a wide range of powers to enforce the aforementioned including Community Protection Notices (CPN's) as well

Contact James Douglas





as various fixed penalty notices. Where matters cannot be dealt with by way of fixed penalty notice CPOs work closely with CP enforcement officers to progress the matter to court. This is also the case for non enviro-crime antisocial behaviour.

**Q** – Some Cllrs were not sure as to the role CPOs play in tackling street drinkers, in relation to the DPPO and the Alcohol saturation zones.

A – It is an offence to not surrender alcohol once requested by an accredited officer. The officer will ascertain if the behaviour of an individual or group warrants a seizure. It is not illegal to carry alcohol but if the behaviour has been exacerbated by the drink we will request that it is surrendered. Street drinkers are always signposted to service providers and enforcement action can be taken if they fail to adhere to our requirements. The whole of the city of Nottingham is subject to a DPPO in relation to street drinking. Local SCPO's can explain the process to Councillors at the monthly Councillor issues meetings.

**Q** – Do you receive regular feedback on enforcement and successes? **A**- What is apparent from the cluster report is that we are not reporting our enforcement activity and successes with uniformity across the city. Councillors currently receive monthly statistics from SCPO's and every area has a proactive twitter feed to showcase work completed however it is recognised that the later isn't exclusively used by stakeholders. It is proposed every team will update Councillors with a monthly newsletter which will include enforcement statistics, successes, operational changes and a general overview of the monthly activity. Neighbourhood Facebook pages and Twitter accounts will also be utilised.

5

Contact Officer:

James Douglas



### **Area Clusters Feedback – Community Protection (September 2016)**

	What are the issues? What are the CP patrol arrangements / What are the priorities for enforcement action / What is the focus for Public Realm blights – (fly tips, dog fouling, untidy gardens, contaminated bins etc.) / How is enforcement activity reported?	What do the teams look like / who is leading the work in each area? How are Community Protection deployed and over what times?	How / where is the information monitored? Do you receive regular feedback on PNs, successful cases etc.	What level of support is there from NCC Cleansing Services and NCH Environment teams?	Any good practice?
Area 1 Bulwell Forest	The councillors felt that the issues were;  1. Unsightly gardens – they felt that Community Protection officers followed up on unsightly gardens highlighted during ward walks but were unsure whether they were proactive on their routine patrols.  2. Bikes on pavements especially on Highbury Rd and Bulwell Market Place 3. Speeding Councillors requested that a list be provided of who can enforce what e.g. in relation to cycling on pavements and other issues, it was not always clear whether the police or CP should be responsible and if a list of which agency was responsible on key issues, this would make it clearer who they should approach. Councillors requested that a meeting be arranged with Community Protection and other relevant officers regarding cycling on pavements.	Darryl Paxford is the senior community protection officer. Bulwell ward is not clear who the community protection officers are for their area and requested an updated list. It was felt that Community Protection are good at highlighting new initiatives but it is not clear when these initiatives come to an end e.g. specialist teams or ASB or CCTV car.	Councillors used to receive monthly feedback with statistics e.g. on the number of FPNs but this is not sent out now. It is good when successes are reported on Facebook but it would be helpful if these could also be sent through for the My Bulwell Facebook page. Reports seem sporadic e.g. on bikes seized. There is a police report each time at Area Committees – could this be combined with a report from Community Protection? Could Community Protection stats be reported to the NAT meetings through the CDP statistics sheet?	There is a high level of support from the NCC cleansing team with a proactive NOM in Area 1. It was felt that other areas are not as clean as Area 1. There is still a lack of clarity on who is responsible for cleaning e.g. alleyways on NCH estates. Can information be provided on what the NCH environmental team does and what their responsibilities are/ Would it be better if there was just one department responsible for cleaning all NCC/NCH land including alleyways and parks to avoid confusion over who is responsible for what?	Generally it was felt that there was a good working relationship with Community Protection officers. They support events such as community clean ups and report back on local issues raised by councillors.  An unkempt derelict area on Piccadilly had been cleared up as a result of intervention by Community Protection with NCC doing the work and the owners being recharged.
Area 2 Basford Bestwood	<ul> <li>What are the CP patrol arrangements?</li> <li>Bestwood - Aware of single patrols in each beat areas. Not aware of specific shift patterns, but acknowledge change due to early/late operations.</li> <li>Basford - not aware of patrol arrangements. Would like simplicity of geography served by each team and putting a presumption on maintaining the same staff in the same areas where possible.</li> <li>What are the priorities for enforcement action? /What is the focus for Public Realm blights - (fly tips, dog fouling, untidy gardens, contaminated bins etc.)?</li> </ul>	Bestwood – Councillor aware of senior CPO Darryl Paxford, CPO Laura Arnold and CPO Alan Spilane. Acknowledge that one CPO per beat. Unaware of deployment times.  Basford – not aware of officers – lots of change.	Darryl Paxford occasionally issues an update/newsletter type email which includes cases & FPNs. Could benefit from regular frequency. Keen that FPNs should be published where possible including My Bestwood Facebook page.  Basford would welcome a monthly update.	Not always clear on who should be dealing with issue e.g. fly tips on NCH properties - Some times requires numerous checks to see if done - Action can appear slow	Bestwood:  - Content with Bestwood CPOs as knowledgeable about area, appreciate wide ranging role. Would like to see continuity in officers for the area to enable consistency with managing on going cases and local knowledge.  - See patrols on main highways but would like a higher presence in local parks (Bestwood ward).  - Good involvement in NATs

	Aware focus on environmental crime including dog fouling, litter, fly tipping and noise.  Would like more focus upon unkempt gardens and bins on streets/contaminated bins  Basford would like to see tougher action on fly tipping and envio crime. Issues with builders rubbish / house clearances (Gayhurst / Brooklyn Bridge).  • How is enforcement activity reported?  Bestwood – two out of three CPOs regularly email Councillors regarding casework / FPNs. Acknowledged that the third CPO new to the area. Would like to see more information with regard to FPNs as to locations. Regular attendance at Cllr monthly meetings.  Basford – would like to see presence at community meetings to report back. Would benefit from a monthly summary report.				<ul> <li>Good attendance at monthly Cllr Meetings</li> <li>Support with Councillor Ward Walks – attendance and helping the NDO to distribute ward walk letters.</li> <li>Welcome support at request for Cllr surgeries and community events.</li> </ul>
Area 3 Aspley, Bilborough, Leen Valley	<ul> <li>What are the CP patrol arrangements?</li> <li>Councillors would like to know the specific Beat areas that CPOs are currently working to.</li> <li>What are the priorities for enforcement action?</li> <li>For August 109 warning letters were issued across the West area for overgrown gardens and/or waste left in front garden areas. 62 fly tips were investigated during the same period. 39 cases of graffiti were responded to</li> <li>What is the focus for Public Realm blights – (fly tips, dog fouling, untidy gardens, contaminated bins etc.)?</li> <li>Need further clarity on this from Community Protection</li> </ul>	The senior role manages the teams. There has been a lot of change across the whole of the Community Protection service. This doesn't help to provide continuity and knowledge is not always retained when CPO's are constantly changing Beat areas. Maria Summers is the current Senior CPO for the West area.  CPO's work mainly in pairs across two shift patterns – 8.00am – 4.00pm and 2.00pm – 10.00pm. This helps to provide a 'balanced' service across the city and respond to the Night Time Economy, including support to areas with high density student housing.  CPO's work within the	The Senior CPO provides regular information on ASB hotspots which includes statistics covering Fixed Penalty Notices, visits in response to casework, Warning Letters, the investigation of fly tipping, graffiti incidents and reports following community intelligence.	Officers work closely with Housing Patch Managers and the City Council's Neighbourhood Operations	The best work in relation to tackling persistent fly tips and waste management issues takes place where strong informal relationships are in place between HPM, Community Protection and the City Council's Cleansing teams and where there is strong knowledge of the Beats geography. Current good practice includes the regular ward walks, Deep Cleanse activities and the documented evidence around local hotspots.  The Community Protection Officers support local NDOs in the

	How is enforcement activity reported?	Neighbourhood Policing Team structure and area based at local police stations. West area CPO'S currently operate from Broxtowe Police station, Strelley Road. Each CPO is assigned to a policing Beat area although the demands of the service mean that there will be occasions when CPO's will be relocated in response to specific local needs for example to support Goose Fair or City Centre events / activities.		Similarly Housing Patch Managers are working alongside CPOs to ensure that enforcement actions are followed through where the circumstances require such an approach.	task of delivering flyers in preparation for the regular Councillor Ward walks which acts as a reminder of the ongoing issues within a particular section of the Ward.  CPOs are also proactive in supporting local events and activities
Area 4 Arboretum, Dunkirk and Lenton, Radford and Park	<ul> <li>What are the CP patrol arrangements?</li> <li>Cllrs are aware CPOs are patrolling beats however they would like to know the frequency of patrols and shift patterns. (They understand there has to be flexibility with additional demands.) They would like to be sent an up to date structure of who is operating in the Ward on which beat and get notified as soon as they change an officer.</li> <li>Is area 4 at full capacity or are there vacancies? Can they be notified in the future if any vacancies that occur?</li> <li>Cllrs are not informed when CPO's are being moved to other areas and they would like to be informed and have an opportunity to have some input before these changes take place.</li> <li>What are the priorities for enforcement action?</li> <li>Arboretum- Street drinking, fly tipping, bins on street, messy gardens and dog fouling.</li> <li>Dunkirk and Lenton – Noise (new Lenton), fly tipping, cycling on pavement's (Dunkirk &amp; Old Lenton).</li> <li>Messy gardens, bins on street and letting boards.</li> <li>Radford &amp; Park – Fly tipping, bins on street, messy gardens, letting boards</li> </ul>	The Cllrs do know who the senior officers are.  However, Arboretum Cllrs feel they are having to chasing up tasks that have been are agreed in NAT meetings as they are not done by the next meeting eg Cllr letters to go out supporting the work of CP, in relation to specific action asked for in student areas. Resulting in an increase of complaints from residents that CPO's are not following up on issues that are CPO core business. Arboretum Cllrs would like a unified service response as to what is given to in Dunkirk and Lenton and Radford & Park.  Cllrs wanted to know why Area 4 did not have the same SCPO? (As they are have the similar issues and are in the same Area Committee boundary).  Some Cllrs were not sure as to the role CPOs play in tackling street drinkers, in relation to the DPPO and the Alcohol saturation zones. Can CP provide clarity?	Cllrs do receive the stats, but have little knowledge of the detail as this is not relayed. For example in the past requests for noise stats and locations have generated extra work to find the information as they are just logged as ASB.  Cllrs thought that some CPOs are quite defensive when they ask for details of a specific issue and are often sent stats which they did not ask for, rather than the detail or responding directly to the question being asked.  Cllrs felt that CP were good at reporting on the immediate issues being dealt with at any one time. However once the matter was dealt with, there is little or no feedback to Cllrs.  Dunkirk & Lenton and Radford and Park Cllrs said that CP do not share success stories. Arboretum – More recently CP share success stories at the NAT meetings and have been asked to do this at all future meetings.  All Cllrs thought CP should be	How closely is CP working with street scene to avoid duplication? For example how often does CP get an opportunity to check fly tips before they are cleared away by Street Scene?  Can CP demonstrate how they work in partnership with NCH environmental team and cleansing services, to avoid duplication?  How is information shared between the different departments?	Reactive work is generally good for example noise issue was dealt with in New Lenton and Cllrs felt the new structure put in place would tackle the issue.  The move to Bryon House from Canning seems to be good for the CPOs as they are in the same building with a wide range of partners working in the neighbourhoods.  CPOs have good local knowledge for example, they know most of the poor landlords in an area.  Cllrs wanted to know how is Good practise shared across the wards? What does their training schedule look like?

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problem is logged by the Cllrs they then might

get the stats as part of the response.

and dog fouling at hot spot areas. regularly noting good news stories on the NDO face book pages for the wards. Cllrs believe that some CPO's do not always focus on the NCC priorities outlined above. They believe Cllrs would like to know what Some CPOs prefer to prioritise other issues CP have in the supporting police activity's over their day wards which they cannot deal with effectively for example, to day work for example burglaries. Human fouling, seed spitting? (Cllrs have witnessed CPOs walking past issues for example bins on street and As Area 4 Cllrs have seen a flytips and done nothing about them). noticeable increase of rough sleepers in the wards, they Cllrs want to have confidence that CP would like to know: and their ward priorities are aligned. How do CP deal with rough sleepers, what process is in place? How often have they SPCOs need to prioritise meetings/ referred people to framework ward walks and ensure the appropriate outreach team on this matter? person and information is at those meetings. What is the focus for Public Realm blights - (fly tips, dog fouling, untidy gardens, contaminated bins etc)? Arboretum- Street drinking, fly tipping, bins on street messy gardens and dog fouling. Dunkirk and Lenton – fly tipping, messy gardens, bins on streets. Radford & Park – Fly tipping, bins on street, messy gardens and dog fouling. How is enforcement activity reported? Arboretum – Cllrs receive monthly stats, which are noted at the NAT meeting. Dunkirk & Lenton – Email from SCPO to Cllrs, however not regular & monthly stats given at the NAT meetings only for Dunkirk Beat or occasionally for the New Lenton Beat. If a

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Area 5 Berridge Sherwood	Radford – Cllrs have had stats in the past infrequently and these have stopped. If a problem is logged by the Cllrs they then might get the stats as part of the response.  Cllrs wanted to know if the CPOs have access to the Police system, when they provide stats? Or do they have their own system in place?  Are Cllrs casework and individual phone calls/emails logged and reflected in these stats?  • What are the CP patrol arrangements? Don't know. Don't they change? Is there a policy to patrol in 2s – why? Not always informed if there are changes to staff.  • What are the priorities for enforcement action? Think they are – Persistently leaving the bins out, fly tipping, dog fouling, litter dropping, antisocial car parking, untidy garden, Noise & ASB – neighbours (initial visits & then passed onto EH)  • What is the focus for Public Realm blights – (fly tips, dog fouling, untidy gardens, contaminated bins etc.)? Fly tipping, dog fouling, bins on the street, contaminated bins, littering  • How is enforcement activity reported? To whom? Councillors and NDOs don't get the information, but would like to.	Sherwood – don't know. Should come on Ward Walks but don't. Berridge are aware, and CPOs come on Ward Walks Think they work 8am-10pm. Don't know if they are flexible in terms of need e.g. actions.	Don't know how/where it is monitored. Don't get feedback, but would like it.	Seem to work closely. When a fly tip is reported it gets acted on quickly. Where long term issue it's tackled well.  Not clear that people follow the same procedure – i.e. CP to investigate a fly tip to see if evidence before Cleansing Services take it away. (See below for e.g. of good practice).	<ul> <li>CP did have a sticker that they put on a fly tip to show they had reported it and had investigated it, so Cleansing could pick up. Does this still happen?</li> <li>Suggestions!</li> <li>Reactive work is good, but some work needs to be proactive. For example, what work is being done re hot spot sites?</li> <li>Terminology needs to change – use dumping rubbish rather than 'fly tip'</li> <li>Need to monitor parks and open</li> </ul>
					spaces re drinking, littering, asb and drug taking
Area 6 Dales, Mapperley, St Anns	Cllrs wanted to know where the fine proceeds go and whether this could be diverted to the Wards.  -Cllrs wanted to have the next Area Cluster focusing on CP with invitations to Miranda clayton and Ben Parker.  -Cllrs felt priorities for the Wards change e.g. at present in the Dales it is fly tipping and ASB, It has been dog fouling.  -Data received locally is not consistent and not presented in a way that can be usefully used	see column 1	see column 1	see column 1	

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and understood.				
-NAT information is not feed back to other CP				
colleagues impacting on delivery				
-Cllrs are experiencing less CP numbers in the				
Wards.				
-Too many CP and beat team officers				
attending at one meeting.				
-The lack of enforcement has an impact on				
other areas of ward work.				
-Communication needs to be improved				
between CP and other services.				
-FPN targets are not smart enough and do				
they really mean anything at a local level e.g.				
they are not useful in terms of identifying				
hotspots				
-Bin issues need to be better understood to				
ensure effective action. Contaminated bins just				
need removing.				
-CCTV process needs clarifying and needs to				
be proactive.				
-Unadopted land needs policing by CP, e.g.				
private alley ways etc.				
-CPO tied up in bureaucracy, spread too thin,				
have conflicting priorities and not locally				
controlled.				
-There needs to be a clearer understanding of				
legal processes so expectations can be				
managed.				
-There are fewer resources but some Cllrs				
thought things were going well.				
-Do CP hold information on ongoing issues				
with properties especially private landlords?				
-Need to use selective licensing more				
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efficiently.				
-Fly tipping and bin contamination need to be				
marketed. E.g. solutions or promotions need to				
be on you tube.				
-Need to make choices about what we want				
CP to focus on.				
-CP should know the patch, but experience				
tells us that they don't know the ward				
-Is there joint work with other services to solve				
problems?				
-Messages to residents need to be clear and				
co-ordinated.				
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Area 7 Wollaton East and Lenton Abbey and Wollaton West	Due to a recent change in Community Protection staffing local Councillors decided they will focus on Community Protection in the February 2017 Area 7 Committee meeting.				
Area 8 Bridge Clifton North Clifton South	<ul> <li>What are the CP patrol arrangements? Councillors not clear on arrangements for patrols and also the times of patrols. Another complication is not aware exactly which CPOs working across the wards</li> <li>What are the priorities for enforcement action?         Need to have more information on the priorities for action and also see if they are the same priorities for Ward Councillors.</li> <li>What is the focus for Public Realm blights – (fly tips, dog fouling, untidy gardens, contaminated bins etc.)? Need to have clarification regarding this – as aware that patrols will identify some of the public realm issues such as dog fouling, litter</li> <li>How is enforcement activity reported? Councillors receive monthly email from Senior CPO on CPO figures – but do not receive information on any enforcement activity.</li> </ul>	Councillors are aware that there is a Senior CPO who manages CPOs across the 3 Wards. They are not clear exactly which CPO covers which wards and the hours of work i.e. shift pattern. They are clear that the CPO's in Clifton area are based at Clifton Police Station. It was emphasised that contact with the community at large was crucial in developing closer relationship and thereby help to deliver a safer cleaner environment.	Senior CPO provides a monthly statistics for each ward. These cover FPNs, dog fouling operations, visits carried out due to Casework reports, warning letters issued before action, fly tips investigated and reported. Recently for Clifton Estate figures provided so can be shared via social media by Ward Councillors.	Councillors are not clear on level of support between NCC and NCH – it is important that positive relationship is maintained with each partner and respond to citizens' concerns more effectively.	CPOs have supported local events and promoted crime prevention activity in the area.  Need to know what obstacles CPO face daily in doing their job — hopefully this will help us all to deliver the safer and cleaner agenda.

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## <u>ARBORETUM, DUNKIRK AND LENTON, RADFORD AND PARK AREA COMMITTEE - 23 November 2016</u>

Title of paper:				
	Arboretum, Dunkirk and Lenton, Radford			
Director(s)/	Dave Halstead	Wards affected:		
Corporate Director(s):	: Director of Neighbourhood Services Arboretum, Radford and Pa			
	Dunkirk and Lenton			
Report author(s) and	Lylse-Anne Renwick, Neighbourhood De	evelopment Officer		
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	Linda Wright, Neighbourhood Developm	ent Officer		
	Linda.wright@nottinghamcity.gov.uk			
	Tel: 0115 8838473			
Other colleagues who	Heidi May, Head of Neighbourhood Man	agement		
have provided input:	07983718859			
	heidi.may@nottinghamcity.gov.uk			
Date of consultation wi	th Portfolio Holder(s) Councillor Grah	am Chapman		
(if relevant)	12 November 20	015		
Relevant Council Plan I	Key Theme:			
Strategic Regeneration and Development X				
Schools X				
Planning and Housing		X		
Community Services		X		
Energy, Sustainability an	d Customer	X		
Jobs, Growth and Transp	port	X		
Adults, Health and Comn	nunity Sector	X		
Children, Early Intervention	on and Early Years	X		
Leisure and Culture		X		
Resources and Neighbourhood Regeneration				
	•	·		
Summary of issues (inc	cluding benefits to citizens/service user	rs):		
-	current priorities and issues facing Area 4	•		
Lenton and Radford & Park. It also provides details of forthcoming events and activities. The report				
replaces the previous Performance report which used operational data supplied by the Crime and				
Drugs Partnership.				
Recommendation(s):				

#### 1 REASONS FOR RECOMMENDATIONS

comments.

1.1 Each Ward manages a set of priorities and key issues through regular meetings of its Neighbourhood Action Team (NAT). These meetings are led by Neighbourhood Development Officers (NDOs) and supported by core partners including Nottingham

To note the priorities, current issues and supporting information for the wards, and welcome

City Homes (NCH), Neighbourhood Policing, Community Protection, Children and Early Help, City Services / Waste Management; Fire and Rescue Services and Health.

- 1.2 Ward Councillors are also invited to participate in these meetings.
- 1.3 Ward priorities are identified and informed from a range of sources including Citizens, Councillors, Partners and Officers. Ward priorities and current issues will be updated for each area committee.
- 1.4 The list of events and activities will take account of the work which all NDOs undertake with partner organisations within their Ward and shows the depth of activity in place working alongside neighbourhood management to improve social cohesion and tackle priorities at a ward and area level.

#### 2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 The Wards sit within the Area 4 Committee which have adopted three area based priorities at its first Area Cluster meeting
  - Jobs and training
  - Environmental issues cleansing, fly tipping, noise and open spaces
  - Regeneration and balanced communities empty sites, balance of housing (students and family) and houses in multiple occupation
- 2.2 These priorities demonstrate a link to the City Council's current ambitions contained in the latest City Council Plan 2015 - 19. Actions for each priority will be developed and led by appropriate service teams and partnerships. The Area priorities were reported to the last Area 4 Committee on 17<sup>th</sup> February 2016 and will be updated annually.
- 2.3 The area priorities listed in 2.1 sit within wider pieces of work and broader agendas which are being addressed by multi agency approaches across the City. At a Ward level it is important to identify how some of these more complex priorities can be worked on at local levels either ward or area by introducing local solutions. This could, for example, include more targeted use of funding such as Ward Councillor budgets to support healthy eating initiatives or the use of Area Capital to develop an outdoor gym facility.
- 2.4 The current Ward priorities which have been reported previously through the area committee performance reports are shown in Appendix 1. These priorities will be updated for each area committee, taking into account discussions at NAT meetings and various groups and activities involving local residents.
- 2.5 Appendix 2 sets out the current key issues.
- 2.6 Appendix 3 highlights the forthcoming opportunities for citizens to engage

#### 3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

3.1 None

- 4 FINANCE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)
- 4.1 None
- 5 <u>LEGAL AND PROCUREMENT COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)</u>
- 5.1 None
- 6 STRATEGIC ASSETS & PROPERTY COMMENTS (FOR DECISION RELATING TO ALL PROPERTY ASSETS AND ASSOCIATED INFRASTRUCTURE) (AREA COMMITTEE REPORTS ONLY)
- 6.1 None
- 7 EQUALITY IMPACT ASSESSMENT
- 7.1 An EIA is not required as this is not a new or changing policy, service or function. Appendix 3 highlights the forthcoming opportunities for citizens to engage in events and activities in their neighbourhoods
- 8 <u>LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR</u> THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION
- 8.1 None.
- 9 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT
- 9.1 None.



## Appendix 1

## **Arboretum Ward priorities**

**Neighbourhood Nottingham** 

Priority	Progress since last Area Committee	Lead
Support Community groups and organisations to hold events.	The new group that has been developed known as the Bridlington Parents Group, delivered two family community cohesion fun days, during the summer period on Bridlington Park. The session that took place on the 14/08/16 focused on sport activities. The session which took place on the 30/08/16 was a traditional fun day with face painting and a bouncy castle for example. The members of the group did meet their aim which was to increase volunteering and increase community cohesion, there were more people from other communities at the second event than the first and they had Roma individuals offering to be part of this new committee.	Neighbourhood Management
Promote interest in Tenants and Residents groups	Hazelwood Street – Has come to the attention of the NAT because of the high levels of bins on street, litter and bulky waste that was being left on street by residents. Over the summer differing ASB issues have arose that had been dealt with by Community	Neighbourhood Management
Page 79	Protection.  A few local residents asked the Cllrs to hold a public meeting to identify and address some of the increasing issues that are taking place on the street.  This meeting took place on the 06/10/16, residents were asked to call the 101 number to log all incidents that take place on the street of concern. They were also asked to speak to their neighbours, with regards decreasing the amount of litter on the street and being street champions.  The residents are planning to hold another meeting on the 9th November where agencies like the police, early years and Community Protection can feed back what action they have taken to resolve the problems raised at that meeting. Waste Management has been asked to continue monitoring the street for the next month.	
Target Fly tipping, dog fouling and litter.	During this period the cleanliness score for the ward has increased to 88 the city average is 90, this is a 1% increase YTD.  Fly tipping has increased from 127 incidents 2015/16 in comparison to 248 incidents YTD 2016/17.  This being an increase of 121 more incidents reported YTD.	Community Protection and City Services
Promote bulky waste appointment service and reduce bin contamination	The following streets have been targeted during this period, Belper Road, Cromwell Street, Hazelwood Road, Bentick Road and the Colville Street area. Residents have been spoken to directly and given relevant leaflets to raise their awareness of how to recycle and increase use of the bulky waste collection service.	NAT & Waste Management

Reduce bins on Street by increase enforcement	It has been agreed at the NAT, that 4 Streets a month will be identified for a concentrated effort by the CPO's, to reduce bins on street. City Services will also prioritise those	Community Protection
	streets. The streets targeted in June – July were Cromwell Street, Portland Road, Bushfield Street and Gregory Boulevard; however all of these streets were not completed due to staffing issues. Streets identified for August – September are Forest Road West, Burns Street, Gedling Grove and Arthur Street. Actions have been delivered as part of the student week of Action.	
	The student week of action took place from 17/10/16. The aim of the week of action was to let new students in the area know what day to put out their bins and sign them up to the Text Alert Service and give general safety advice. The streets targets were Cromwell Street, Portland Road, Gedling Grove, Arthur Street, Addison Street, Newstead Grove and Forest Road West.	
Deliver Deep Cleans to priority areas	A major deep clean, where the backlines have been cleared and pavements have been jet washed, has taken place on the following streets; Hazelwood Road, Forest Road, Balmoral Road, All Saints Road, Waverley Street during this period.	Neighbourhood Management & City Services
Deliver Phase 3 of Fencing Project	A meeting took place with Councillors on the 29/09/16 to look at developing the third phase of this scheme. It was agreed that the funding once agreed should go	Nottingham City Homes
T	to the next Area Committee.	

Families Nottingham

Priority	Progress since last Area Committee	Lead
Deliver regular play opportunities on Bridlington Park	The Play & Youth Team are continuing to deliver a weekly session on Bridlington Park.  There are ongoing issues there identified by local residents in the area who want increased cohesion work done from the site to continue. – Aug to September there were 147 children worked with at this session.	Early Help Team
Deliver key themed priorities of; A learning city, resilience in Children, families and communities, healthy minds and relationships.	A Learning City – Activity suspended due to implementation of the summer programme. The Fire Writing sessions started on the 05/08/16 (on going), and Garden Creativity - (on going). Kool Kids Youth Council meets regularly.  "Look Good, Feel Good" – Resilience session Activity suspended due to implementation of the summer programme.  Summer Programme activates delivered were; 6 <sup>th</sup> August an outing, 27 <sup>th</sup> supported the Arboretum Family Fun Day at Unity School and 30 <sup>th</sup> Supported the Family Fun day at Bridlington Park.	Early Help Team

**Health Nottingham** 

Priority	Progress since last Area Committee	Lead
Reduce Cardio-Vascular Disease and raise awareness of lifestyle risk factors	The health Area Cluster meeting took place in August. Resulting in a report that will be taken to November Area Committee.	Health
Reduce Alcohol Consumption	The health Area Cluster meeting took place in August. Resulting in a report that will be taken to November Area Committee.	Health
Reduce Childhood Obesity	. The health Area Cluster meeting took place in August. Resulting in a report that will be taken to November Area Committee.	Health
Raise awareness of positive mental health in communities'	The health Area Cluster meeting took place in August. Resulting in a report that will be taken to November Area Committee.	Health

Working Nottingham

Priority	Progress since last Area Committee	Lead
Jobs and training – To reduce employability	There has been a decrease in the number of people claiming unemployment benefit in the ward. In 2016/17 YTD there were 1930 people claiming benefit, in comparison to 2710 in 2015/16. To participate in the Area Cluster meetings and respond to questions of the Area Committee.	Castle Cavendish

Safer Nottingham

Priority	Progress since last Area Committee	Lead
Reduce Burglary	The general trend from July to Sept, shows that burglary dwelling and burglary is stable in the ward. Burglary dwelling for September is showing a 42% decrease year to date (YTD) and burglary other a 18% (YTD) reduction. (Stats are taken from the September CDP NAT Report)	Police
Reduce Violent crime and raise awareness of Domestic Violence and abuse.	The general trend from July - Sept, shows that violence has decreased slightly during this period. There were 231 incidents YTD in 2015/16 compared to 209 incidents in 2016/17 which is a 10% reduction.  The general trend from July - Sept, shows a decrease of reported domestic violence.  There were 86 incidents noted YTD in 2015/16 in comparison, to 64 incidents YTD in 2016/17. This being a 26% reduction.	NAT
Reduce Anti-Social Behaviour relating to Alcohol/Drug use on street	The general trend from July- Sept, shows that drug offenses have slightly increased from 43 offences YTD in 2015/16 compared to 46 offenses in 2016/17 a 7% increase.	Police Community Protection

#### List of key current issues (taken from latest NAT Review)

Reduce street drinking/Prostitution and the paraphernalia left behind on the Forest Rec

Reduce overall crime in the ward & ASB related to street drinking in the smaller local parks/open spaces.

Raise awareness of Domestic Violence and Abuse.

Sustain youth activities at Bridlington Park

Promote Small Steps Big Changes

Increase recycling; encourage residents to remove bins from streets.

#### Opportunities for citizens to engage - forthcoming dates of events and activities

- Every Wednesday (9.30 -12.30pm) Domestic Awareness the Freedom Programme at the Mary Potter Centre.
- Monday September 12th (10 am-12), Tuesday October 11th (10pm 12), Thursday 3<sup>rd</sup> November (1pm -3pm) & Thursday 1<sup>st</sup> December (1.00pm 3) Ward Walks. The meeting point is the Mary Potter Centre.
- Saturday 1<sup>st</sup> October (12-6pm) Nigerian Independence Day Celebration, Forest Rec.
- Wednesday 5<sup>th</sup> 7<sup>th</sup> October (12-11pm) Goose Fair, Forest Rec.
- Monday 24<sup>th</sup> October (5.30pm 7.30pm) Community Partnership Forum, at the Mary Potter Centre.
- Saturday October 29th (12-3pm) Pumpkin and Gardening at the Nest, St Paul's Avenue.
- Fortnightly at the Mary Potter Centre Bridlington Parents Group meeting (Contact Courtney Rose Take1 Studios).
- Tuesday1st November (6.00- 7.30pm) St Pauls and Pleasant Row Residents meeting at the Nest
- Sunday 6th November (12 5pm) Hyson Green Youth Club.
  - Tuesday 8<sup>th</sup> November (9.30am 12.30) Hate Crime Awareness Workshops, Bobbers mill Community Centre. (Women Only)
  - Wednesday 16<sup>th</sup> November (2pm -3) Local Action Group Meeting (LAG), Mary Potter Centre.
  - Tuesday November 29<sup>th</sup> (3.30- 5.30pm) Canning Christmas Lights switch on, Canning Circus
  - Wednesday 7<sup>th</sup> December (3.30 5.30) Hyson Green Christmas Lights switch on Peppers Garden(ASDA)
  - Wednesday 21<sup>st</sup> December (2pm 3pm) LAG meeting, Mary Potter Centr

## Appendix 2

**Dunkirk and Lenton Ward priorities** 

Bankirk and Lenton Ward priorities				
Priority	Progress since last Area Committee	Lead/Partners		
Tackle noise nuisance	The general trend from August – September shows that noise has increased in the	Community Protection		
<ul> <li>Increase reporting</li> </ul>	ward. Noise is showing a 13% increase year to date (YTD) and other ASB Youth has			
<ul> <li>More effective response to</li> </ul>	increased by 15% (YTD). (Stats are taken from the September CDP NAT Report)			
noise nuisance	- Community protection Warning Notices - 86	Community Protection		
<ul> <li>A local noise awareness</li> </ul>	- Alcohol surrenders 6	Canning Team		
campaign	Student Week of Action commenced on 17 <sup>th</sup> October, Partners visited 485 properties	Neighbourhood		
	on Lenton Drives, 317 properties in Dunkirk and 357 properties around Lenton	Management Team.		
	Boulevard to deliver messages on noise nuisance and other neighbourhood issues.			
	08 Student Information stalls held across key locations in the ward including Derby	Neighbourhood		
	Rd, Lenton Blvd, Park St, Canning Circus and Hillside to engage and educate	Management Team.		
	students on noise management and other neighbourhood issues.	Nottingham University		
Ţ.		Student Union		
Page		NCC Waste Advisors		
8 8		Lenton Drives Group		
ω	Local CPOs have been patrolling on foot on the Lenton Drives every Wednesday from	Community Protection		
	21 <sup>st</sup> September, still ongoing to focus on pre-enforcement, engagement,	Canning Team		
	communicating behavioural expectations, safety, welfare, historical ASB concerns			
	including noise awareness.			
	Community Protection have deployed ASB car for evenings and Friday/Saturday	Community Protection		
	nights until early morning to directly deal with noise incidents.	Canning Team		

Tackle bins (Contamination &	02 Student Information stalls held on Lenton Boulevard to engage and educate	Neighbourhood
on pavements) and gardens	students on waste management and other neighbourhood issues. 90 students signed	Management Team.
(messy & bulky waste)	up to bin text alert.	Nottingham University
<ul> <li>Tackle waste issues on</li> </ul>		Student Union,
Lenton Blvd		Environmental Health
<ul> <li>Increase enforcement</li> </ul>		team, NCC Waste
action in hotspot areas		Advisors, Lenton
<ul> <li>Promote bin Text alert</li> </ul>		Drives Resident Group
<ul> <li>Increase street cleansing</li> </ul>	The Cleanliness score for the ward for August was 86 and September 85, compared	City Services
<ul> <li>NAT to focus on tackling</li> </ul>	to the City cleanliness score of 90.	
messy gardens	Deep Clean on Lenton Drives on 9 <sup>th</sup> September included back-lines and road	City Services
<ul> <li>A survey or focus group on</li> </ul>	sweeping, litter and bulky waste removal, cutting back foliage, weeded and cleaning	
good practices for waste	out tree pits of newly planted trees.	
management by students	08 Student Information stalls held across key locations in the ward including Derby	Neighbourhood
for students	Rd, Lenton Blvd, Park St, Canning Circus and Hillside to engage and educate	Management Team
	students on waste management and other neighbourhood issues. A total of 182	Nottingham University
Pos	students signed up to Student Text alert.	Student Union
Page		NCC Waste Advisors
84		Lenton Drives
4		Resident Group
	A Day of Action on Saxon Green was delivered on 22 <sup>nd</sup> October to deal with street	Neighbourhood
	cleansing, fly tipping and parking. On the day the road and back-lines were swept,	Management Team
	foliage cut back, litter, bulky waste and weeds removed.	City Services,
		Community
		Protection
	- Fixed Penalty Notices (for bins on street)- 30	Community Protection
	<ul> <li>Businesses visited to check Trade Waste agreements – 2</li> </ul>	Team
	- S215 visits which include untidy garden's- 172	
	- Fly-tips reported and removed- 86	

Family Nottingham

Priority	Progress since last Area Committee	Lead/Partners
Ensure local community including	Play and Youth Session at Dunkirk Community Centre started 7 <sup>th</sup> September	NCC Youth and Play
young people are aware of	running every Wednesday from 3.30pm to 5pm, ongoing. Have had issues with	Team.
activities on offer for families	attendance however brand new session and measures are being put in place to	
<ul> <li>Promote play &amp; youth</li> </ul>	address this. 19 young people attended so far across the 6 sessions	
activities	Children activities were held at Martinmas fair on 22 <sup>nd</sup> October to celebrate the	Neighbourhood
<ul> <li>Create opportunities for</li> </ul>	unique history of Lenton's past. Approximately 100 children participated in the	Management Team,
families to come together at community events	event.	DOLCA, Lenton Centre
Activity is more visible in	Gruesome Gathering Halloween party on 26 <sup>th</sup> October at Dunkirk Community	Early Help
community.	Centre.	
	Stay, Play and learn session for Under 5's every Tuesday from 6 <sup>th</sup> September in	Early Help
	Dunkirk. 19 children have attended the sessions so far.	
	The Early Help team are working with DOLCA Manager for a joint bid for ESOL	Early Help, Dunkirk
	classes in September 2016.	Community Centre

\_\_\_ Health Nottingham

Riority	Progress since last Area Committee	Lead
Promote Healthy lifestyles	The health Area Cluster meeting took place in August and as a result a Health report	Public Health
among students and residents	has been produced by Public Health for November Area Committee. This report will	
	focus on healthy lifestyles	
Raise awareness of positive	The health Area Cluster meeting took place in August and as a result a Health report	Public Health
mental health in communities'	has been produced by Public Health for November Area Committee. This report will	
including students	focus positive mental health and wellbeing	

**Working Nottingham** 

Priority	Progress since last Area Committee	Lead
Increase training and	There has been no increase in the number of people claiming unemployment benefit in	NCC -
employment opportunities in	the ward. In 2016/17 YTD there were 445 people claiming benefit, the same as 445 in	Employment
the ward	2015/16.	and Skills,
<ul> <li>Signpost young</li> </ul>		Castle
people towards job		Cavendish
clubs and	To participate in the Area Cluster meetings and update Area 4 Committee annually.	NCC -
apprentices		Employment
<ul> <li>More local people</li> </ul>		and Skills,
accessing training		Castle
and employment		Cavendish
<ul> <li>Promote local job</li> </ul>	Central Locality Employment & Skills Partnership set up to map partners activities	Employment
clubs	against agreed priorities and to refresh existing Area Jobs Plan and update activity	and Skills

Safer Nottingham

Prior	ity	Progress since last Area Committee	Lead/Partners
Redu	ce burglaries	Love Your Stuff campaign was carried out on 19th October in Lenton where a team	Police,
86	Regular Police	of student ambassadors, police and CPO's visited over 400 properties (each	Community
0,	operations	housing 4+ students) giving face to face advice on keeping windows and doors	Protection,
•	High visible patrols	secure, and encouraging students to register their possessions on Immobilise	University of
•	Crime prevention	database.	Nottingham
	activities	Police and Community Protection continue to patrol hot spot areas, using	Police,
•	Take actions against	intelligence from the Community and NAT members.	Community
	Rogue landlords		Protection
•	Deliver campaigns to	Operation Graduate started Friday 26 <sup>th</sup> September aimed to reduce burglaries, by	Police,
	raise awareness of	high visible Police patrols.	Community
	students on securing		Protection
	doors and windows	Continue to promote the 101 number at Community meetings and events.	All N'hood
•	Increase local citizens		Partners
	confidence to report	The general trend from April to September shows that burglary dwelling has	Police
	crime	decreased in the ward. Burglary dwelling is showing a 7% decrease year to date	
		(YTD) and burglary other a 33% (YTD) increase. (Stats are taken from the	
		September CDP NAT Report)	

<ul> <li>Improved safer walking and cycling provision in the ward</li> <li>Create links between new green spaces to</li> </ul>	A Cycle superhighway along Castle Boulevard to Abbey Street and upwards Gregory Street is complete, to provide a safer two way segregated cycle lane, that meets the needs of existing cyclists and encourages a viable alternative to motor vehicles and a healthier lifestyles for all citizens. The official opening will be held in November 2016.	NCC Western Cycle Corridor team
make cycling and walking a safer and pleasant experience Increase enforcement action in hotspot areas	Local Councillors have contributed funding towards a Lenton and Park self-guided walk booklet which will cover a circular walk along Nottingham Castle, Lenton, The Park Estate and Nottingham and Beeston Canal. The Booklet will be available to download along with printed copies for promoting the walk in libraries, information points etc.	Public Rights of Way Team
to stop cycling on pavement	Cycling Operations in the ward are on hold during the Western Cycle Corridor Works. CPO's are stopping and issuing warning and advice to cyclists.	Community Protection

#### List of key current issues (taken from latest NAT Review)

- Student parties during week days especially on the Lenton Drives
- Improving security on Leen walk for pedestrian and cyclists.
- Bin dippers around Lenton specifically on Derby Road, the Drives and Lenton Blvd.
- Waste issues in the ward including bins on streets, trade waste bins, fly tips, graffiti and contamination
- Ongoing parking issues in the ward including Maxwell Close, Palmer Court, Dunkirk Primary school and Abbey Campus, Church St, Nazareth Rd, Hoyland Ave, Swenson Ave, Lenton Blvd, Galway and Harrowby Roads.
- Improving community cohesion among students and long term residents through events.
- Address Housing/HMO issues within the ward i.e. Abbey St, Greenfield St, Highfield St, Palmer Court and Claude St.

### Opportunities for citizens to engage - forthcoming dates of events and activities

- Martin-mass fair 2016 22<sup>nd</sup> October 12pm at Priory Park
- NAG meeting on 26<sup>th</sup> October, 6.30pm to focus on ASB issues at Rose and Crown
- NAG meeting on 30<sup>th</sup> Nov, 6.30pm to focus on HMO issues at Rose and Crown
- Tasty Tuesdays and free food parcels in Lenton every Tuesday from 5pm at Thomas Helwys Baptist Church
- Lenton Community meeting- 6<sup>th</sup> December 5.30pm at the Lenton Centre
- Canning Circus Christmas Lights Switch on 29<sup>th</sup> November, 4pm to 5.30pm
- Ward walks every second Tuesday of the month
  - New Lenton / Lenton Blvd- 8<sup>th</sup> Nov 9.45am meeting outside The Lenton Centre
  - Dunkirk Beat 13<sup>th</sup> December 9.45am meeting at Dunkirk Community Centre

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## Appendix 3

### **Radford and Park Ward Priorities**

**Neighbourhood Nottingham** 

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	Priority	Progress since last Area Committee	Lead Partners
1	Improvement of alleyways, cleansing and resident security.	Wordsworth and Glentworth Roads and pavements have been cleaned.  Letter to residents from Ward Councillors are to be distributed regarding the shared responsibility of keeping the area cleaned together with the	NCH, City Services.
		offer of spring planting (hanging baskets/planters) outside of homes next spring 2017. Grimston Alleyways to be completed in Autumn 2016.	
2	Reduce fly tipping and bins on streets.	Continuing enforcement with Community Protection to reduce the fly tipping and bin on the street is being carried out also the education and the raising awareness of the problem with residents is continuing. The removal of excess and contaminated bins is being undertaken.	City Services, Waste Management, Community Protection, Neighbourhood Action
Page,89		Regular downloading/monitoring of fly tipping incidents recorded on the mobile CCTVs.	Team members, NCH, Universities
<del>6,</del> 89	New Build Sites	Improvements to waste management and environmental concerns.  Develop maintenance schedules, improve cleanliness and tenant responsibility.  This area is the focus for the community day of action and will include litter picking and raising awareness of tenant responsibility	City Services and Housing
4.	Raise the awareness of Businesses regarding their waste management.	Waste management work with businesses on Hartley Road and Alfreton Road Increase enforcement and to feedback to the community the outcome of the enforcement	City Services, housing, waste management, community protection
6.	Implement the Woodlands Action Plan bringing significant improvements to communal areas and outside landscaping	Landscaping work has started, cleanliness of outside in progress, lifts being completed. Pine view Community Room repainted	NCC
7.	Traffic Regulation: Implement recommended regulations to improve flow and parking. Continue to review the Area Capital Contenders list with Traffic and safety and take agreed schemes to the Area Committee	Faraday Road and Hartley Road Schemes have been agreed and a Work Package has been raised with Highway Design. The next steps will be for a Highway Design engineer to be assigned to the scheme and the scheme will commence. Ward Wide parking survey is due to be conducted (Autumn 2016)	Highways/Traffic Management

9	To continue to work with student stakeholders to address parking, noise and waste issues in student areas.	Leaflet and door to door campaign have been carried out during the Student Week of Action in October. Follow up visits to re-instate behaviours and responsible living in the area.	Universities and Community protection and City Services, waste management. HYMO Team
11	Prune/ Remove trees in problem places and introduce replanting schemes in more suitable places.	To be completed Autumn 2016	Tree Team
12.	Continue to promote economic regeneration and community regeneration of derelict sites.	There is still funding (grants) to improve the retailer's properties in the business area of the Radford gateway. Councillors, Neighbourhood Development Officer and Economic Regeneration Officer to identify the shops and promote the scheme.	Economic Regeneration, Councillors, Neighbourhood Development Officer

**Families Nottingham** 

	Priority	Progress since last Area Committee	Lead Partners
Page 90	Seek to promote and provide positive youth activities in the Radford area.	The Neighbourhood Development Officer met with the Building Bridges Breaking Barriers Provision Team to discuss the intervention youth support packages provided by the team. The package includes a mixture of: 1:1 sessions with support workers and mentor sessions to deal with the problems the young people are encountering in their day to day lives. There are also 26 x 2hr sessions of sports based diversionary/team building activities for 11-18yrs at John Carole Leisure Centre in Radford, involving 25-40 young people every Tuesday evening 6:00pm – 8:00pm.	Castle Cavendish/Community Cohesion Team/Economic Development
		The Neighbourhood Development Officer and Ward Councillors are to meet with the other youth providers in the ward in December 2016 to ensure that all age groups/family provision is being delivered. The Ward Councillors and Neighbourhood Development Officer will also be discussing unemployment/training provision.	

**Health Nottingham** 

	Priority	Progress since last Area Committee	Lead Partners
1	Raise awareness of Cardio-Vascular Disease and lifestyle risk factors	There was an area cluster meeting in August with Public Health to discuss the various health needs in the Ward. As a result of the meeting a report is to be presented at the November Area Committee.	Neighbourhood Management
2	Promote positive mental health among students and residents and reduce social isolation, by raising awareness of support services and increasing opportunities for social activities.	There was an area cluster meeting in August with Public Health to discuss the various health needs in the Ward. As a result of the meeting a report is to be presented at the November Area Committee.  Promotion of the different mental health services providers are being cascaded in the ward at various venues and events.	University, Early Help; Voluntary Sector
4	Ensure local retailers are targeted for test purchases for underage drinkers	This agenda is being carried out successfully in the ward.	Trading Standards
5	Promotion of physical activity and play opportunities and raising awareness of healthy eating which supports the reduction of childhood obesity.	Promote the new playground at Radford Recreation Ground which has the outside gym facilities. Encourage take up of the Healthy Eating Arabic Course for Families at Radford Children's Centre.	Parks /Neighbourhood Management/Early Help
<sub>ဖ</sub> Page 91	Deliver key themed priorities of; A learning city, resilience in Children, families and communities, healthy minds and relationships	A learning City – Activity suspended due to implementation of summer programme. The Fire Writing sessions started on 05/08/16 (on going), and Garden Creativity – (on going). Kool Kids Youth Council meets regularly.  "Look Good, Feel Good" – Resilience sessions Activity suspended due to implementation of the summer programme.	Early Help Team

**Working Nottingham** 

	Priority	Progress since last Area Committee	Lead Partners
1	Increase training and employment	Promote and sign post service users to jobs and employment/skills and	NCC – Employment and
	opportunities including apprenticeships for	training. Work with Castle Cavendish to look at organising workshops for	Skills
	the residents in the ward especially the	the young unemployed in the Radford Ward, in December/January.	Castle Cavendish
	Radford area which has a high percentage		!
	of unemployment.		!

Safer Nottingham

	Priority	Progress since last Area Committee	Lead Partners
1	Reduce antisocial behaviour and burglaries by continuing to patrol hot spot areas and using intelligence from the Community and NAT members.	<ul> <li>Regular Police operations and high visible patrols</li> <li>Deliver campaigns to raise awareness of students on securing doors and windows</li> <li>Increase local citizens confidence to report crime</li> </ul>	Police, Community Protection, Universities

2.	Improve safety in the private rented housing sector by educating landlord of their responsibilities to their tenants and where necessary take action against rogue landlords.	Ongoing	Police, Community Protection, Universities, HMO team
3.	Raise awareness of domestic abuse and promote support agencies with delivery of workshops and programmes	Training offered to NAT Members and workshops for residents take place every Wednesday morning 10:00am at the Mary Potter Centre.	Police and all NAT partners

#### List of key current issues (taken from latest NAT Review)

- Liaise with the residents group of St Peters Church to create a community garden in the grounds of St Peters Church.
- Develop maintenance schedules for the new build areas around Argyle, Clifford and Independent Street, improve cleanliness and
- Work with NCH to set up a tenant and resident group in the Argyle/Clifford area.
- Reduce fly tipping in Clifford Street
- Implement traffic survey recommendations and commission a further study to determine where best to introduce waiting restrictions
- Continue to hold events and promote voluntary and statutory community hubs e.g. John Carroll Leisure Centre, Radford and Lenton Library, All Souls Community Centre; to ensure Radford has a wealth of vibrant community venues and activities
- Promote energy saving resources amongst the community

### Opportunities for citizens to engage - forthcoming dates of events and activities

- Curry in the Park 15<sup>th</sup> October Radford Recreation Ground
- Radford West Residents Meeting 8<sup>th</sup> November 4.30 pm Pine View Flats, Norton Street
- Radford and Leen Residents meeting 15<sup>th</sup> November, 6:00pm, St Peters Church Hall, Churchfield Lane
- Ward Walks 10<sup>th</sup> November 2:30pm 4:00pm Lenton Triangle
- 8<sup>th</sup> December 2:30pm Park Estate
- Christmas Lights Switch On 29<sup>th</sup> December, 4:30pm, Canning Circus
- 12<sup>th</sup> January 2:30pm Leen Area

## ARBORETUM, DUNKIRK AND LENTON, RADFORD AND PARK AREA COMMITTEE: 23 November 2016

Title of paper:	AREA CAPITAL FUND – 2016/17 PROGRAMME			
Director(s)/ Corporate Director	Dave Halstead Director of Neighbourhood Services	Wards affected: Arboretum		
		Dunkirk and Lenton Radford and Park		
Report author(s) a		•		
contact details:	lylse-anne.renwick@nottinghamcity.gov Tel: 0115 8838472	<u>'.uk</u>		
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	Iffat.iqbal@nottinghamcity.gov.uk	,		
	Tel: 0115 8838467	and Officer		
	Linda Wright, Neighbourhood Developn Linda.wright@nottinghamcity.gov.uk	nent Officer		
	Tel: 0115 8838473			
Other colleagues v		ays Services		
have provided inpu				
	Tel: 0115 8765633  Heidi May, Head of Neighbourhood Ma	agamont		
	07983718859	lagement		
	heidi.may@nottinghamcity.gov.uk			
	on with Portfolio Holder(s)			
(if relevant)				
Relevant Council F	Plan Key Theme:			
	ion and Development	X		
Schools	'			
Planning and Housi	ng	X		
Community Service		X		
Energy, Sustainabili				
Jobs, Growth and T				
Adults, Health and (	CHILIDINA SECIOL			
Children, Early Intervention and Early Years				
		X		
Leisure and Culture		X X		
Leisure and Culture Resources and Nei	vention and Early Years ghbourhood Regeneration	X		
Leisure and Culture Resources and Neig Summary of issues	vention and Early Years ghbourhood Regeneration s (including benefits to citizens/service use	rs):		
Leisure and Culture Resources and Neig  Summary of issues This report details the	vention and Early Years ghbourhood Regeneration s (including benefits to citizens/service use ne latest allocation for the Local Transport Plan	ers): n (LTP) element under the Area		
Leisure and Culture Resources and Neig  Summary of issue: This report details the Capital Fund for high	yention and Early Years ghbourhood Regeneration  s (including benefits to citizens/service use he latest allocation for the Local Transport Plan hways and footways. It also highlights scheme	rs): n (LTP) element under the Area es which have recently been		
Leisure and Culture Resources and Neig  Summary of issue: This report details the Capital Fund for high	yention and Early Years  ghbourhood Regeneration  s (including benefits to citizens/service use ne latest allocation for the Local Transport Plan hways and footways. It also highlights scheme Councillors for approval by the Area Committe	rs): n (LTP) element under the Area es which have recently been		
Leisure and Culture Resources and Neig  Summary of issues This report details the Capital Fund for hig prioritised by Ward Council's Constitution	yention and Early Years  ghbourhood Regeneration  s (including benefits to citizens/service use ne latest allocation for the Local Transport Plan hways and footways. It also highlights scheme Councillors for approval by the Area Committe on.	rs): n (LTP) element under the Area es which have recently been		
Leisure and Culture Resources and Neig  Summary of issue: This report details the Capital Fund for hig prioritised by Ward Council's Constitution  Recommendation(	wention and Early Years  ghbourhood Regeneration  s (including benefits to citizens/service use ne latest allocation for the Local Transport Plan hways and footways. It also highlights scheme Councillors for approval by the Area Committe on.	x X Ers):  n (LTP) element under the Area es which have recently been e in accordance with the City		
Leisure and Culture Resources and Neig  Summary of issue: This report details the Capital Fund for hig prioritised by Ward Council's Constitution  Recommendation( 1 To note the most as outlined in A	phbourhood Regeneration  s (including benefits to citizens/service use the latest allocation for the Local Transport Plan thways and footways. It also highlights scheme Councillors for approval by the Area Committe on.  s): onies available to Arboretum, Dunkirk and Lent	ers): In (LTP) element under the Area es which have recently been e in accordance with the City  on and Radford and Park Wards,		

#### **REASONS FOR RECOMMENDATIONS**

- 1.1 The Nottingham Local Transport Plan (LTP) strategy 2011 26 maintains a commitment to deliver local transport improvements across Nottingham's neighbourhoods and prioritises small scale transport improvements of importance to local communities.
- 1.2 The Area Capital Programme was established to improve the environment of the neighbourhoods and to create a sense of place for residents in order to improve the quality of life of local people. Since it was established in 2006 to meet the then corporate priority of "Transforming Neighbourhoods", the Area Capital Fund has included a total programme expenditure portfolio of £40 million. The improvements that have been carried out to date using this programme have included footpaths, fences, visual enhancements to the public realm, refurbishment of parks and improvements to public buildings.
- 1.3 Resources are allocated from the Nottingham City Council General Fund, the LTP and the Housing Revenue Account (HRA). To achieve a joint approach to environmental improvements in neighbourhoods, a greater degree of flexibility has been established to prioritise and deliver improvements so that there is a synergy in local solutions for local issues across neighbourhoods.
- 1.4 The programme of works is a rolling programme. There have been instances where schemes are started, with strong community involvement and interest, only to be altered at a later stage due to changing circumstances, such as economic conditions and changes in land values.
- 1.5 The Area Committee is invited to comment specifically on those schemes identified in the proposals column and also to consider whether certain schemes can be linked to other programmes of work in order to generate best value and create a greater impact on the local area.

#### 2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 The Nottingham LTP 2011-2026 maintains a commitment to deliver local transport improvements across Nottingham's neighbourhoods and prioritises small scale transport improvements of importance to local communities.
- 2.2 This process provides an opportunity for the Area Committee to make comment on suggested schemes and their progress.
- 2.3 Area Capital Fund schemes, including the LTP element, have been identified through various methods including consultation, citizen feedback via Councillors Casework and partnership working. Discussions on potential schemes take place at monthly Neighbourhood Action Teams (NAT) meetings, regular briefings with Ward Councillors and monthly ward walks across neighbourhood police beats.

#### 3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

3.1 None

## 4 FINANCE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)

- 4.1 Bringing together the various strands which form part of the Area Capital Programme enables the City Council to respond efficiently in delivering on public realm improvements as identified by local people.
- 5 <u>LEGAL AND PROCUREMENT COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)</u>
- 5.1 A Risk Register has been produced and is monitored regularly.
- **6 EQUALITY IMPACT ASSESSMENT**
- 6.1 An EIA is not required as this is not a new or changing policy, service or function.
- 7 <u>LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR</u> THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION
- 7.1 None.
- 8 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT
- 8.1 Highways Framework Agreement.



#### Arboretum Area Capital 2016 - 2017 Programme

#### **Arboretum LTP schemes**

Location	Туре	Councillor Prioritised / Area Committee Approved	Estimate	Estimated start date	Completed	Details
						Carriageway resurfacing on Aspley Place - lead service:
Aspley Place	carriageway	Approved September 2016	£14,920			Highway Maintenance
						Provision of traffic calming measures on Cromwell Street -
Cromwell Street	road safety	Approved September 2016	£25,500			lead service: Traffic & Safety
Arboretum Ward	feasibility					Study to determine options around parking issues in the
parking	study	Approved May 2016	£4,500			Alfreton Road area - lead service: Traffic & Safety
						Upgrade zebra crossing to zebrites near Unity Primary
Forest Road West	zebrites	Approved May 2016	£5,750	-	yes	School - lead service: Traffic & Safety
						Installation of VAS on Craven Road - lead service: Traffic
Craven Road	road safety	Approved May 2016	£10,250			& Safety

Total LTP schemes\* £60,920

#### **Arboretum Public Realm schemes**

_ გეcation	Туре	Councillor Prioritised / Area Committee Approved	Estimate	Estimated start date	Completed	Details
Ф C Hyson Green area	gating	Approved by DA October 2016	£4,750			Installation of fencing and gating in identified areas to reduce ASB - lead service: Streetscene
Radford Road	litter bins	Approved September 2016	£1,355			Joint scheme with Berridge Ward to provide litter bins as part of the Deep Clean programme - lead service: Streetscene
Kirkstead Street	area improvement	Approved May 2016	£17,600			Installation of outdoor gym, refurbishment of fencing and additional play equipment at Kirkstead Street playground - lead service: Parks & Open Spaces
Hazelwood Street/St Pauls Avenue	alleyways	Approved by DA February 2016	£2,307			Improvement of alleyways off Hazelwood Street and St Pauls Avenue - lead service: Streetscene
The Forest/Gregory Boulevard	area improvement	Approved May 2016	£4,000			Improvement to verges adjacent to The Forest tram stop, to include new path and other surfacing works - lead service: Parks & Open Spaces
Radford Road	lighting	Approved May 2016	£12,000			Provision of Christmas lights for Radford Road - lead service: Street Lighting

Total Public Realm schemes\*\*

£37,262

#### **Arboretum Withdrawn schemes**

Location	Туре	Reason	Amount	Details
Previously decommitted	d schemes		£1,900	

Total Decommitted\*\*\*

	£68,800
	£35,957
	£41,300
	£21,850
	£167,907
-	£60,920
-	£42,012
+	£1,900
	£66,875
	£43,837
	£23,038
	- - +

#### Dunkirk & Lenton Area Capital 2016 - 2017 Programme

#### **Dunkirk & Lenton LTP schemes**

Location	Туре	Councillor Prioritised / Area Committee Approved	Estimate	Estimated start date	Completed	Details
		Prioritised 04 November				Provision of cycle stand on Lenton Boulevard/Hart Street
Lenton Boulevard	cycling	2016	£300			junction - lead service: Transport Strategy
						Contribution to parking scheme on Maxwell Close - lead
Maxwell Close	TRO	Approved May 2016	£3,000			service: Traffic & Safety
						Micro-asphalt surface treatment to carriageway on
Warwick Street	carriageway	Approved May 2016	£10,500	11/08/2016	yes	Warwick Road - lead service: Highway Maintenance
						Refurbishment of cast street name plates in Dunkirk area -
Dunkirk Area	SNP	Approved May 2016	£2,015	13/06/2016		lead service: Highway Maintenance
						Package of TROs to address road safety issues at
Dunkirk & Lenton						identified sites near schools across the ward - lead
schools	road safety	Approved May 2016	£15,000			service: Traffic & Safety
						Widening of cycle access under railway bridge to
Dunkirk						accommodate mobility scooters and wheelchairs - lead
-Boad/Gibbons Street	road safety	Approved May 2016	£720			service: Highway Maintenance

ति otal LTP schemes\*

£31,535

### 99

improvement

#### Councillor Prioritised / **Estimated Details** Location Type **Area Committee Approved Estimate** start date Completed Refurbishment of playground equipment on Lenton Lenton Recreation park Recreation Ground - lead service: Parks & Open Spaces Approved September 2016 Ground improvement £849 Reconstruction of existing and construction of new paths **Priory Park** Approved May 2016 £15,000 in Priory Park - lead service: Parks & Open Spaces pathways Willoughby Contribution to NCH area improvement scheme on area

Willoughby Street and Maxwell Close - lead service: NCH

**Dunkirk & Lenton Public Realm schemes** 

Total Public Realm schemes\*\*

Street/Maxwell Close

£19,155 £35,004

Approved May 2016

#### **Dunkirk & Lenton Withdrawn schemes**

Location	Туре	Reason	Amount	Details
No decommitme	ents to date			
Total Decommitt	ted***		£0	
2016 - 2017 LTF	P allocation		£38,600	
LTP carried forw	ard from 2015 - 2016		£21,436	
2016 - 2017 Public Realm allocation			£23,200	
Public Realm carried forward from 2015 - 2016			£19,368	
Total Available 2016 - 2017 ACF			£102,604	

*Less LTP schemes	-	£31,535
**Less Public Realm schemes	-	£35,004
***Decommitted funds	+	£0
Remaining available balance		£36,065
LTP element remaining		£28,501
Public Realm element remaining		£7,564

#### Radford & Park Area Capital 2016 - 2017 Programme

#### Radford & Park LTP schemes

		Councillor Prioritised /		Estimated		
Location	Туре	Area Committee Approved	Estimate	start date	Completed	Details
Hartley Road/Norton						road safety improvements to the junction of Hartley
Street	road safety	Approved September 2016	£53,250			Road/Norton Street - lead service: Traffic & Safety
						relocation of road sign to safer location - lead service:
Hartley Road	signage	Approved May 2016	£1,300			Traffic & Safety
						double yellow Line junction protection in Faraday Road
						area with dual use parking bays between Derby Road and
Faraday Road	TRO	Approved May 2016	£20,000			Kittiwake Mews - lead service: Traffic & Safety

Total LTP schemes\* £74,550

#### Radford & Park Public Realm schemes

		Councillor Prioritised /		Estimated		
Location	Туре	Area Committee Approved	Estimate	start date	Completed	Details
						2 x yearly SIM rental for mobile CCTV cameras, plus cost
TI						of 7 moves, and residual costs from decommitted CCTV
Radford Ward CCTV	CCTV	Approved May 2016	£2,864			scheme
Wyville Close,						Contribution to NCH area improvement scheme on Wyville
∂ arner Street &	area					Close, Warner Street and Byfield Close - lead service:
Byfield Close	improvement	Approved May 2016	£42,000			NCH
						Gating scheme in Grimston Road area - lead service:
Grimston Road	gating	Approved May 2016	£1,500			Neighbourhood Management

Total Public Realm schemes\*\*

Public Realm carried forward from 2015 - 2016

Total Available 2016 - 2017 ACF

£46,364

£22,164

£180,564

#### Radford & Park Withdrawn schemes

National & Fair William 55.5.5.55						
Location	Туре	Reason	Amount	Details		
Dunlop Avenue	footpaths	underspend	£13,338	Surface dressing of footpath on Dunlop Avenue (Feb-15)		
Elmsthorpe Avenue	footpaths	underspend	£15,936	Surface dressing of footpath on Elmsthorpe Avenue (Feb-15)		
Johnson Road	footpaths	underspend	£9,849	Surface dressing of footpath on Johnson Road (Feb-15)		
	traffic			Proposed Traffic calming scheme along Forster Street to improve safety around		
Forster Street	calming	underspend	£15,034	Radford Primary School (Nov-13)		
Total Decommitted***			£54,157			
2016 - 2017 LTP allocation		£67,400				
LTP carried forward from 2015 - 2016		£50,500				
2016 - 2017 Public Re	ealm allocation		£40,500			

*Less LTP schemes	-	£74,550
**Less Public Realm schemes	-	£46,364
***Decommitted funds	+	£54,157
Remaining available balance		£113,807
LTP element remaining		£84,169
Public Realm element remaining		£29,638

## <u>ARBORETUM, DUNKIRK AND LENTON, RADFORD AND PARK AREA COMMITTEE - 23 November 2016</u>

Title	e of paper:	Decisions taken under delegated Authority					
Dire	otor(o)/	Dave Halstead	Wards affected:				
	ctor(s)/						
Corp	porate Director(s):	Director of Neighbourhood Services  Arboretum, Radford and Pa Dunkirk and Lenton					
Ran	ort author(s) and	Lylse-Anne Renwick, Neighbourhood De					
	act details:	lylse-anne.renwick@nottinghamcity.gov.	•				
COIII	aci ucians.	Tel: 0115 8838472	<u>ur</u>				
			Officer				
		Iffat Iqbal, Neighbourhood Development	Officer				
		Iffat.iqbal@nottinghamcity.gov.uk Tel: 0115 8838467					
			ant Officer				
		Linda Wright, Neighbourhood Developm	ent Officer				
		Linda.wright@nottinghamcity.gov.uk					
011	11	Tel: 0115 8838473					
	er colleagues who	Kate Spencer – Finance Assistant					
	provided input:	Kate.spencer@nottinghamcity.gov.uk					
		th Portfolio Holder(s)					
(if re	elevant)						
		· -					
	vant Council Plan I	•	1 ,				
	tegic Regeneration a	nd Development	X				
Scho							
	ning and Housing						
	munity Services						
Enei	rgy, Sustainability an	d Customer					
Jobs	s, Growth and Transp	port					
Adul	ts, Health and Comn	nunity Sector					
Child	dren, Early Interventi	on and Early Years					
Leis	ure and Culture						
Res	ources and Neighbou	urhood Regeneration	X				
Sum	mary of issues (inc	luding benefits to citizens/service user	rs):				
This report advises the Area Committee of the use of delegated authority by the Corporate Director							
for Commercial and Operations for the financial year 2016/17, and the Ward Councillors Revenue							
Budget allocation for 2016/17.							
Rec	ommendation(s):						
1		agreed by the Corporate Director for Com	mercial and Operations in				
•							
2	respect of projects and schemes within Area 4, detailed in Appendix 1.  To note the individual Ward Councillors Revenue Budget allocation of £5,000 for 2016/17.						

#### 1 REASONS FOR RECOMMENDATIONS

1.1 Records detailing Councillors spending decisions and consultation are shown in the attached Appendix. In accordance with the Constitution the Area Committee is required to note spending decisions taken by Ward Councillors.

#### 2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

2.1 This action follows the arrangements established by the Executive Board to allow for spending approvals through individual Councillors budget allocations.

#### 3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

3.1 No other options were considered, as it is a constitutional requirement for decisions to be taken under delegated authority to be noted at the next Area Committee.

## 4 FINANCE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)

4.1 Councillors had an individual allocation for 2015/16 of £5,000 and have received another £5,000 for 2016/17. Uncommitted funds from the previous financial year will be carried forward to the 2016/17 allocation. Arrangements agreed by Executive Board for spending the money were reported to the Area Committee at its meeting in June 2015.

# 5 <u>LEGAL AND PROCUREMENT COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)</u>

- 5.1 These arrangements provide transparency and regulation to the spending of individual Councillors allocation.
- 5.2 The funds allocated by Area Committee are used to address diverse needs from various sections of the community and reduce inequalities.
- 6 STRATEGIC ASSETS & PROPERTY COMMENTS (FOR DECISION RELATING TO ALL PROPERTY ASSETS AND ASSOCIATED INFRASTRUCTURE) (AREA COMMITTEE REPORTS ONLY)
- 6.1 None

#### 7 EQUALITY IMPACT ASSESSMENT

- 7.1 An EIA is not needed as the report does not contain proposals or financial decisions. All groups funded by Ward Councillor Budgets are required to supply a copy of their Equality and Diversity Policy.
- 8 <u>LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION</u>
- 8.1 None
- 9 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT
- 9.1 None

## Appendix 1:

### **Arboretum Ward Budget Allocations 2016/17 - Councillors Bryan and Choudhry**

Schemes	Councillor(s)	Amount £ (total)
Christmas Lights Switch-On at Canning Circus	29/09/2016	200

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## Appendix 2:

## **Dunkirk and Lenton Ward Budget Allocations 2016/17 - Councillors Trimble and Piper**

Schemes	Councillor(s)	Amount £ (total)
Lenton Planters Maintenance Project	22/09/2016	1,500
Christmas Lights Switch-On at Canning Circus	29/09/2016	200

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## Appendix 3:

## Radford and Park Ward Budget Allocations 2016/17 - Councillors Peach and Ali

Schemes	Date	Amount £ (total)
		1,500
Kemet Radio – Security Guard Training	22/06/2016	·
·	22/06/2016	160
African Caribbean Coal Miners Event		

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